



# ANNUAL REPORT

July 2024 – June 2025

## WHAT WE DO

**Transitional Support Services (TSS)** provides community support services to adults challenged with co-occurring psychiatric disorders and developmental disabilities. The type and intensity of services provided will be based on the minimum level of intervention necessary to maintain the health/safety of the individual and to support progress toward their identified goals. TSS is designed to minimize dependency and to affect the most rapid "normalization" and community integration possible. The central aspect of the TSS program is *member choice*. Before an individual is offered TSS membership, they will be helped to understand the TSS philosophy. TSS will honor each person's expressed goals.

## SERVICES PROVIDED



**24/7 on-call support**, therapeutic services



**Linkages**, to resources and services

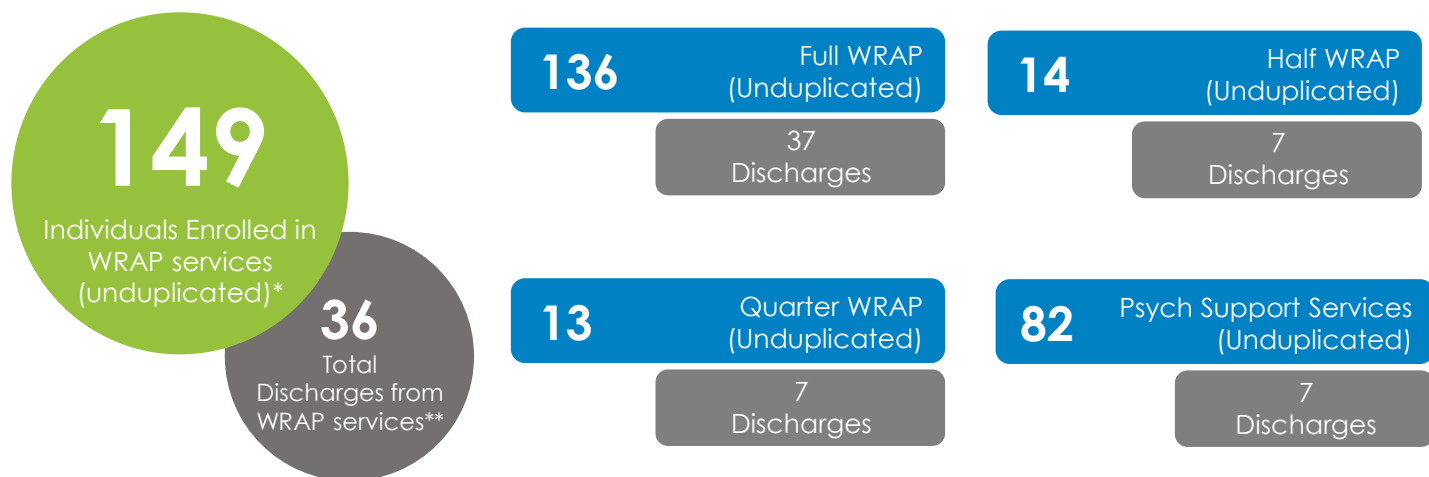


**Ongoing psychiatric** care, medication management



**Intensive psych-social**, rehabilitation, supportive housing

## CENSUS



A number of individuals served through the TSS Fairfield program switch between receiving Full WRAP, Partial (Half) WRAP, and Quarter WRAP services throughout the fiscal year. The totals above for each level of service include duplicates since, technically, they were served under multiple program types.

\*The *Individuals Enrolled* figure does not count duplicates between the different level types but rather counts each person once for accuracy.

\*\*The Total Discharges does not include clients who were discharged internally to higher or lower levels of service within TSS Solano but rather counts those clients who were discharged to external destinations.

## DEMOGRAPHICS

	#
<b>Age Group</b>	
18 – 25 years (TAY)	29
26 – 59 (Adult)	97
60+ (Older Adult)	23
<b>Race</b>	
Asian	15
Black/African American	31
Multiracial	3
Native Hawaiian/Pacific Islander	1
White	61
Other Race	33
Unknown/Declined	5
<b>Primary Language</b>	
American Sign Language (ASL)	1
English	135
Spanish; Castilian	13

	#
<b>Gender</b>	
Female	57
Male	88
Non-Binary	2
Transgender	2
<b>City of Residence</b>	
American Canyon	4
Benicia	2
Fairfield	54
Napa	23
Petaluma	1
Rio Vista	2
Suisun City	14
Vacaville	7
Vallejo	42

## DIAGNOSES

The 149 unduplicated clients served in the 24-25 fiscal year had a total of 506 diagnoses on file, including mental health diagnoses, developmental diagnoses, and medical illnesses.

<b>Mental Health Diagnoses (all diagnoses reported)</b>	
Anxiety Disorders	45
Bipolar and Related Disorders	15
Depressive Disorders	40
Disruptive, Impulse-Control and Conduct Disorders	16
Feeding and Eating Disorders	2
Obsessive-Compulsive and Related Disorders	16
Personality Disorders	2
Schizophrenia Spectrum and Other Psychotic Disorders	31
Sleep-Wake Disorders	6
Substance-Related and Addictive Disorders	10
Trauma-and Stressor-Related Disorders	30

<b>Developmental Diagnoses (all diagnoses reported)</b>	
Attention-Deficit Hyperactivity Disorder	18
Autism Spectrum Disorder	44
Borderline Intellectual Functioning	7
Intellectual Disability	91
Other Neurodevelopmental Disorders	14
<b>Medical Illness (all diagnoses reported)</b>	
Arthritis	1
Asthma	3
Cerebral palsy	6
Congenital Condition	6
Dementia	1
Epilepsy/Seizure Disorder	11
Genetic Disorder	4
Neurocognitive Disorders	5
Other Medical Condition	69
Somatic Symptom and Related Disorders	1
Z Code	12

## 8 Determinants of Care

TSS-Solano utilizes the 8-Determinants of Care, which is a clinical and administrative tool that allows us to measure where individuals are in their journey of recovery and produce data that describes the journey of recovery over time. This tool includes the Milestones of Recovery Scale (MORS), in addition to incorporating other specific domains to support a more effective service continuum. The MORS has 8 possible categories of recovery, or milestones, in which a client may be assessed to be at. They include:

- Extreme Risk (1)
- High Risk/ Not Engaged (2)
- High Risk/ Engaged (3)
- Poorly Coping/ Not Engaged (4)
- Poorly Coping/ Engaged (5)
- Coping/ Rehabilitation (6)
- Early Recovery (7)
- Advanced Recovery (8)

With regards to the 8 Determinants, clients are assessed on whether or not they need support in each of the 8-Determinants of Care.

1. Managing Financial Resources?
2. Coordinating Transportation?
3. Daily Living Skills?
4. Weekly contact with staff to coordinate care?
5. Managing Medication?
6. Managing Community Relationships and Minimizing Disruptive Behaviors?
7. Been at current level of MORS less than six months?
8. Require CSS Flex Funds?

The TSS program does not have internal CSS funds, so the 8<sup>th</sup> determinant of care is not applicable and excluded from the analysis.

Upon scoring each item, a composite score is calculated based on multiple factors. The composite score represents the program level the client should be enrolled in. TSSs are considered a level 4 program. A lower score indicates that a lower level of care may be needed, while a higher score indicates the need for a higher level of care.

### 8 Determinants of Care Composite Scores

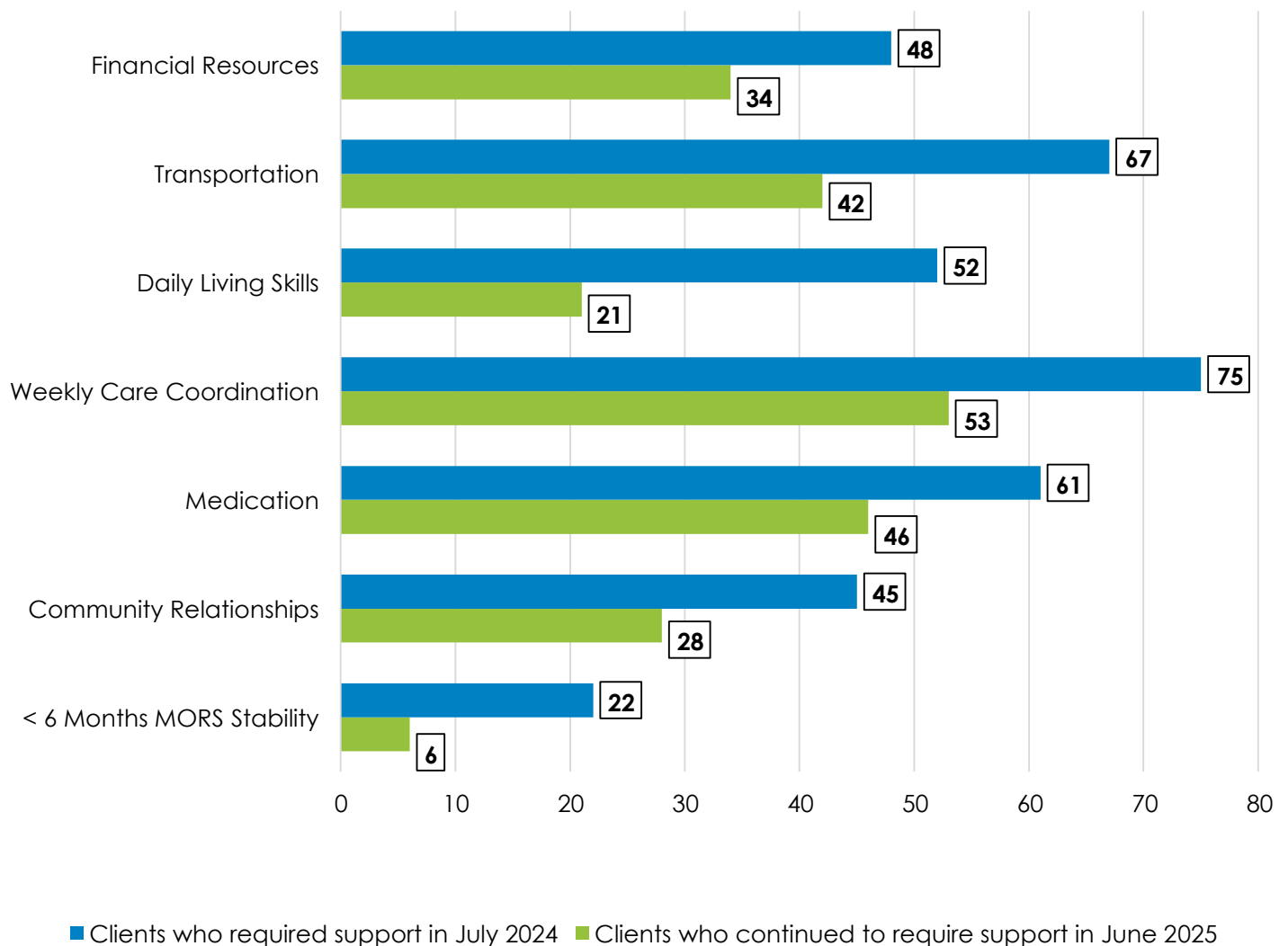
Client Group	#	%
Clients with a score of 4 (TSS is a level 4 program)	49	32.9%
Clients with a score below 4 (lower level of care possibly needed)	63	42.3%
Clients with a score above 4 (higher level of care possibly needed)	0	0%
Clients with no score	37	24.8%
<b>Total</b>	<b>149</b>	<b>100.0%</b>

## 8 DETERMINANTS OF CARE (CONTINUED)

The following is based on 112 individuals with the 8 Determinants of Care entered for June 2025.

Client Group	#	%
Clients requiring support to manage financial resources	62	55.36%
Clients requiring support to coordinate transportation needs	63	56.25%
Clients requiring assistance with 2+ ADLs	47	41.96%
Clients requiring 1+ weekly contact to coordinate care	79	70.54%
Clients requiring support to manage medication(s)	67	59.82%
Clients requiring support to manage community relations & minimize disruptions	65	58.04%
Clients with less than 6 months stability in current MORS level	31	27.68%

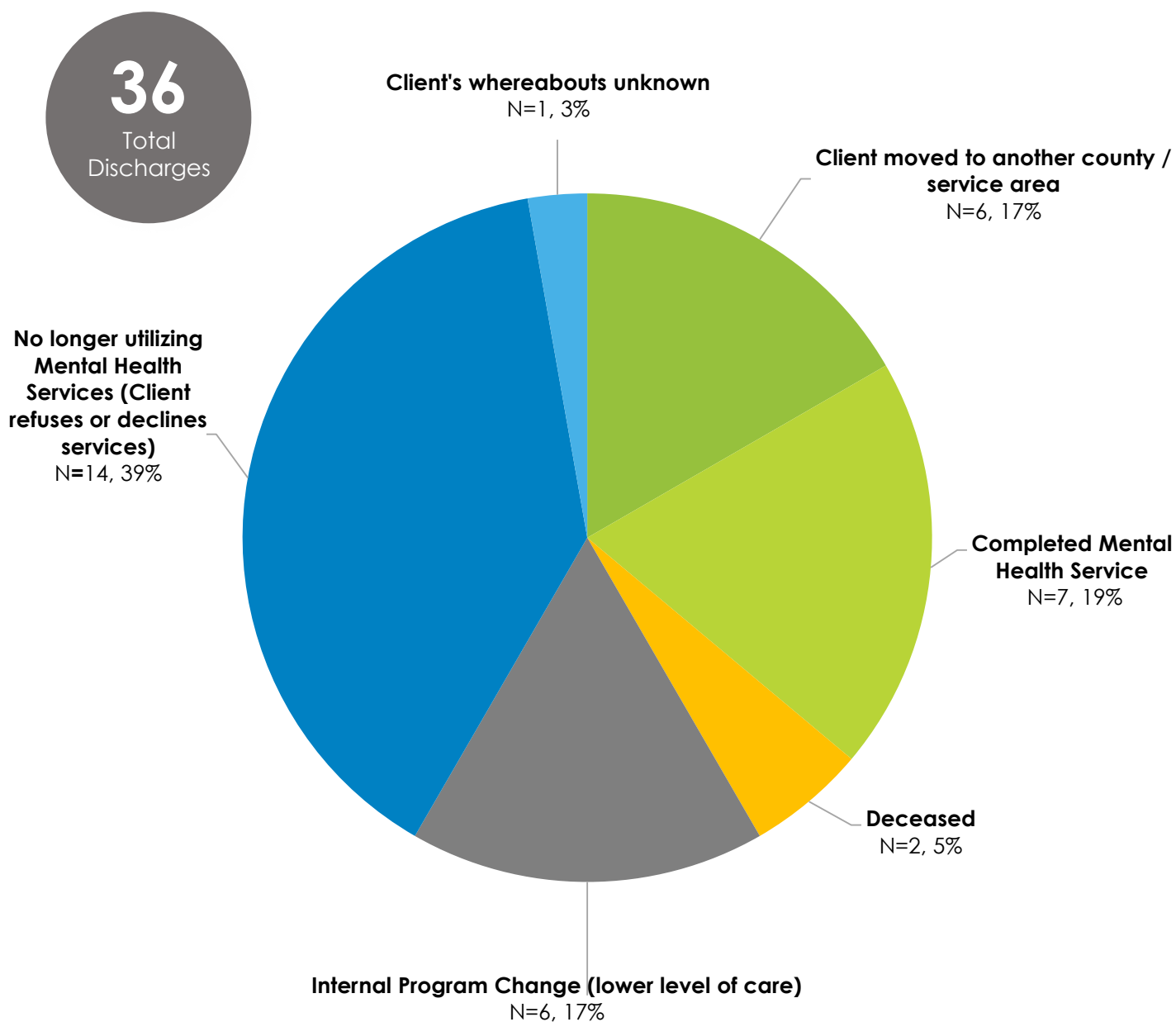
The following is based on 39 individuals with the 8 Determinants of Care entered for July 2024 and June 2025.



## DOMAIN OUTCOMES

A comprehensive evaluation of domain outcomes could not be completed due to insufficient completion of Key Event Tracking (KET) data.

## DISCHARGES



## CLIENT SATISFACTION

Total Surveys  
Administered

86

Total  
Completed

53

Total  
Declined

33

Item	Responses	Satisfaction Rate
I like TSS services.	54	96.91%
If I had other choices, I would still choose TSS.	52	96.79%
TSS staff here believes that I can grow, change, and get better.	50	97.33%
TSS staff encourages me to take responsibility for how I live my life.	52	95.51%
If I am unhappy with something about TSS, I can talk with staff.	51	95.42%
With TSS support, I deal more effectively with daily problems.	50	95.33%
With TSS support, I think I have more control over my life/future.	52	94.87%
With TSS support, I am better able to deal with crisis situations.	50	94.67%
TSS helps me form positive relationships with others.	54	96.30%
With TSS support, I feel more comfortable when I am in the community.	52	95.51%
With TSS support, my symptoms are not bothering me as much.	49	94.56%
With TSS support, I am better able to take care of my needs.	53	96.23%
With TSS support, I am better able to handle things when they go wrong.	54	90.74%
I have people with whom I can do enjoyable things.	53	96.23%
I feel that I belong in my community.	52	94.23%
In a crisis, I would have the support I need from family and friends.	53	94.97%

Overall Satisfaction Rate

95.3%

The survey contains one additional item that asks specifically about their TSS prescriber when applicable.

Item	Responses	Satisfaction Rate
I am happy with my TSS prescriber.	39	96.58%

This report was developed and distributed by  
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