



# Integrated Services Agency – Sacramento ANNUAL OUTCOMES REPORT

July 2024 – June 2025

## WHAT WE DO

**INTEGRATED SERVICES AGENCY- SACRAMENTO (ISA-S)** provides psychosocial rehabilitation and recovery services for adults with psychiatric disabilities and extended histories of long-term hospitalization. ISA Sacramento's goal is to help individuals "Take charge of their lives" through informed decision-making along with psychiatric, rehabilitative, and psychosocial support. Services are based on the individual's long-term goals and desired results. ISA Sacramento operates with teams comprised of Behavioral Health Associates and Behavioral Health Specialists who also include Peer Mentors who are responsible for a caseload and provide support services daily through groups and peer mentoring.



**24/7 crisis response**, and risk management; hospitalization support; psychoeducation



**Social and Recreational activities**; community outings, individual and group counseling



**Community Housing**; mobility support; respite care to members

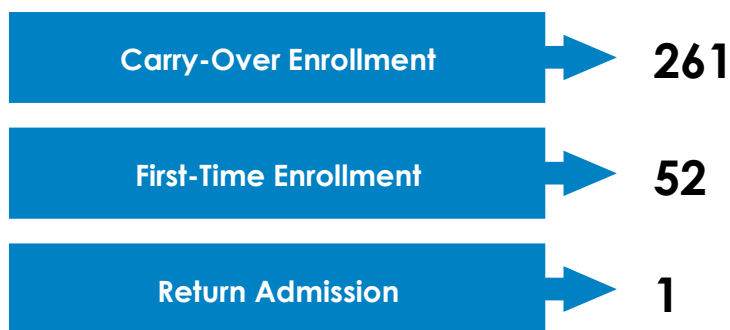
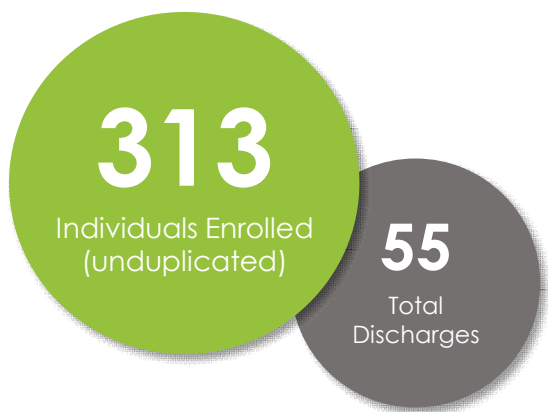


**Employment assistance**; daily living skills training; budget management



**Patients' Rights** education and advocacy

## CENSUS



## DEMOGRAPHICS

	#
<b>Age Group</b>	
18 – 25 years (TAY)	3
26 – 59 (Adult)	239
60+ (Older Adult)	71
<b>Race</b>	
American Indian/Native Alaskan	2
Asian	19
Black/African-American	86
Multi-Racial	25
Native Hawaiian/Pacific Islander	1
Other Race	35
White/Caucasian	143
Data Not Available	2
<b>Gender</b>	
Female	116
Male	190
Non-Binary	2
Transgender	2
Other	1
Data Not Available	2
<b>Primary Language</b>	
English	302
Other (Non-English)	3
Russian	4
Spanish	3
Vietnamese	1

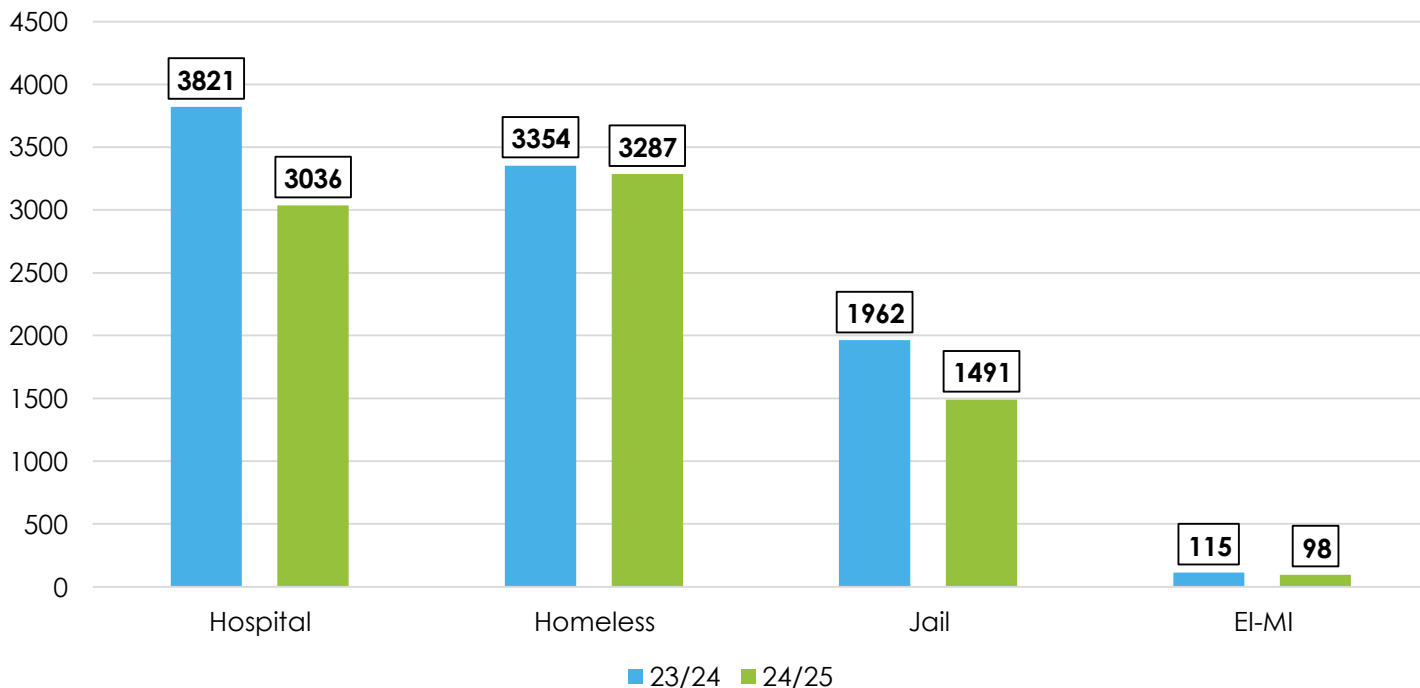
	#
<b>Primary Diagnosis</b>	
Bipolar and Related Disorders	21
Depressive Disorders	25
Neurocognitive Disorder	1
Neurodevelopmental Disorders	1
Personality Disorders	8
Schizophrenia Spectrum and Other Psychotic Disorders	238
Trauma- and Stressor Related Disorders	18
Data Not Available	1

## DOMAIN OUTCOMES

A total of 293 individuals were served in the 23/24 fiscal year, and 313 individuals were served in the 24/25 fiscal year. The first graphic below is a comparison of all clients served in 23/24 versus all those served in 24/25. The second graphic compares only those individuals served in the 23/24 fiscal year who continued to be served in the 24/25 fiscal year (n=264).

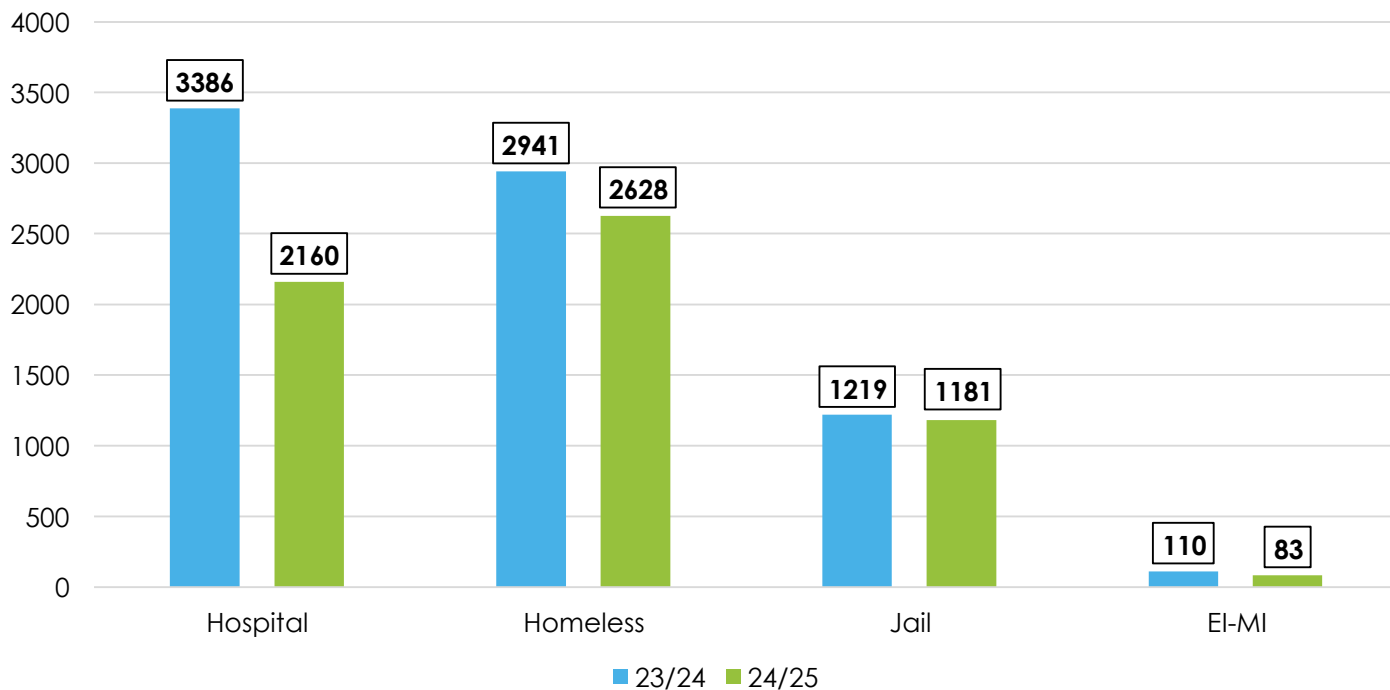
### 23/24 vs 24/25 Fiscal Year (FY)

### All Clients Served



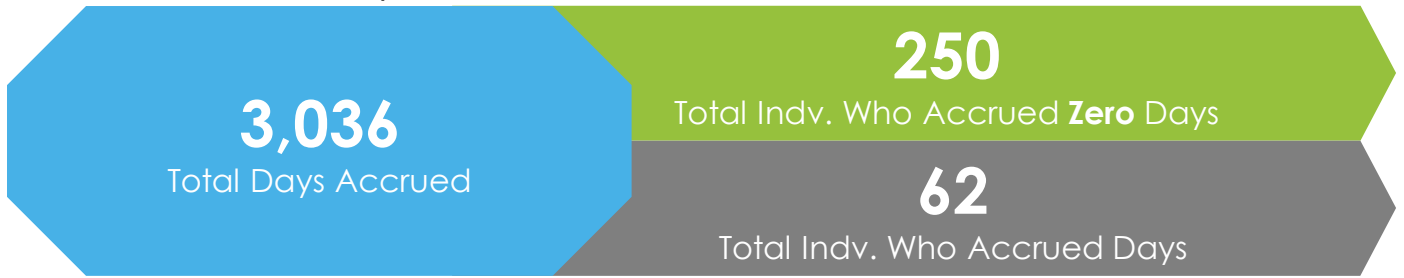
### 23/24 vs 24/25 Fiscal Year (FY)

### 264 Clients Served BOTH Fiscal Years

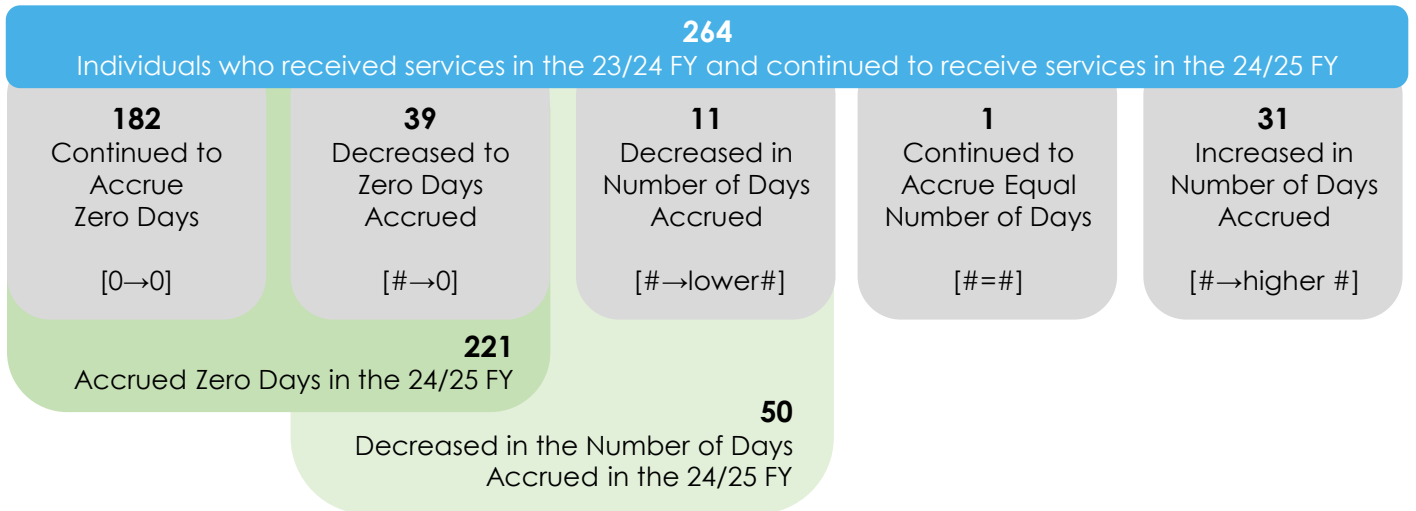


## PSYCHIATRIC HOSPITAL DAYS

### All Clients Served in the 24/25 FY

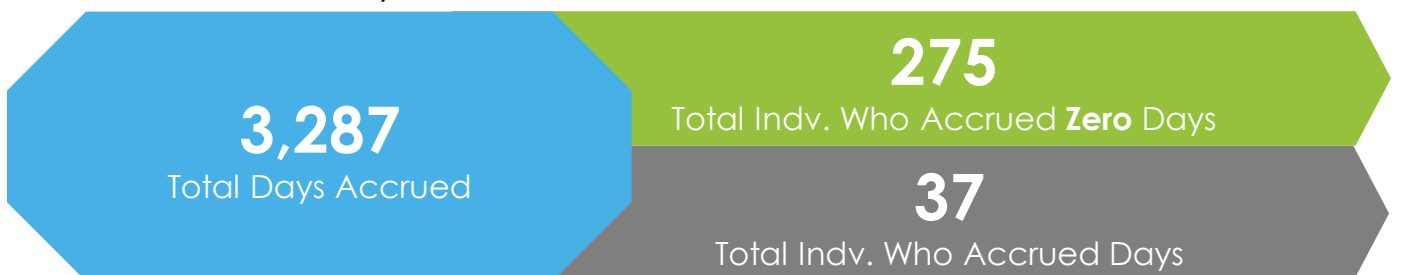


### Pre/Post Comparisons of Individuals Served Both FYs

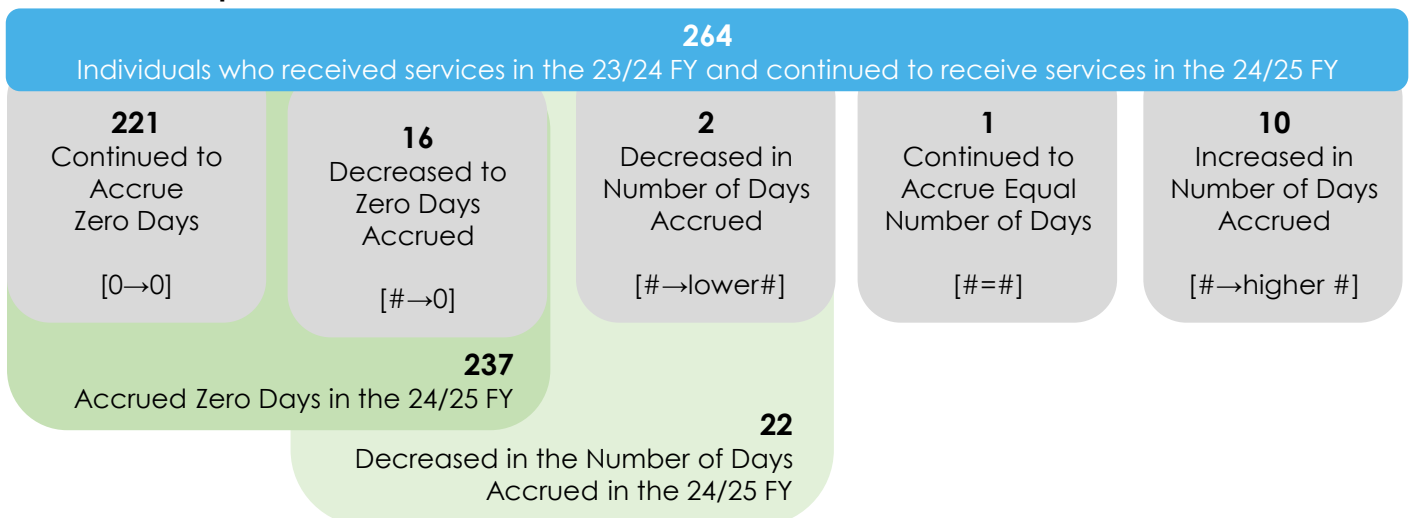


## HOMELESS DAYS

### All Clients Served in the 24/25 FY

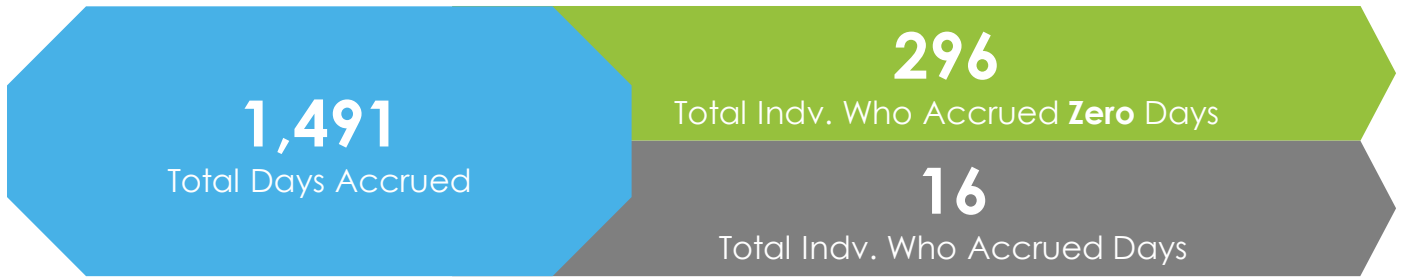


### Pre/Post Comparisons of Individuals Served Both FYs

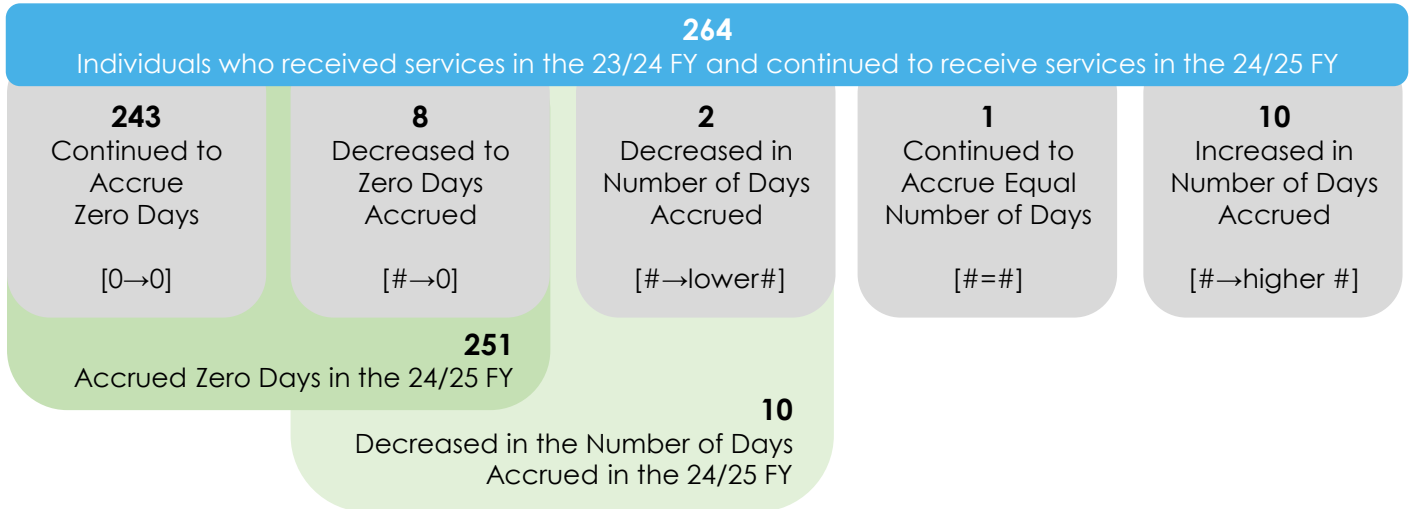


## JAIL DAYS

### All Clients Served in the 24/25 FY

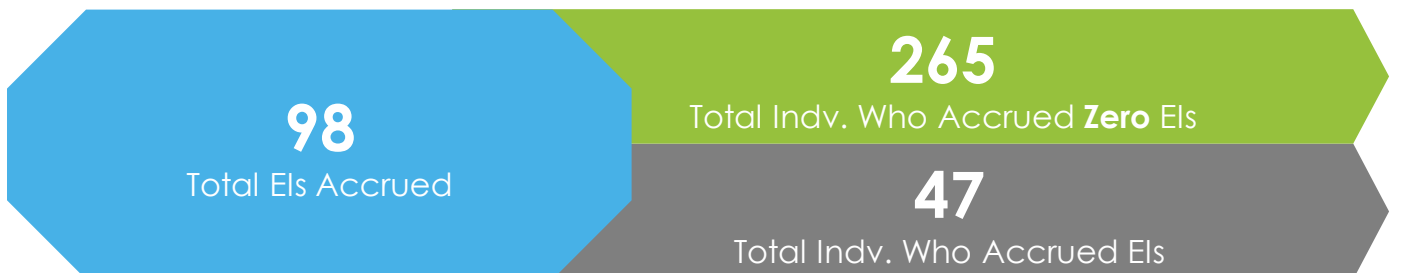


### Pre/Post Comparisons of Individuals Served Both FYs

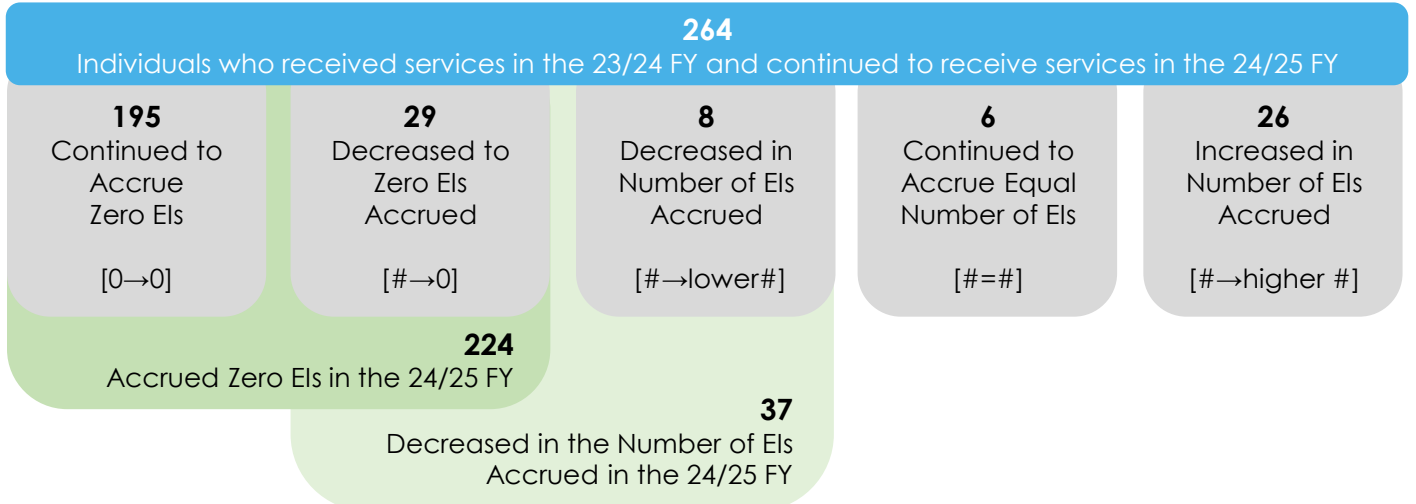


## EMERGENCY INTERVENTIONS (EIs)

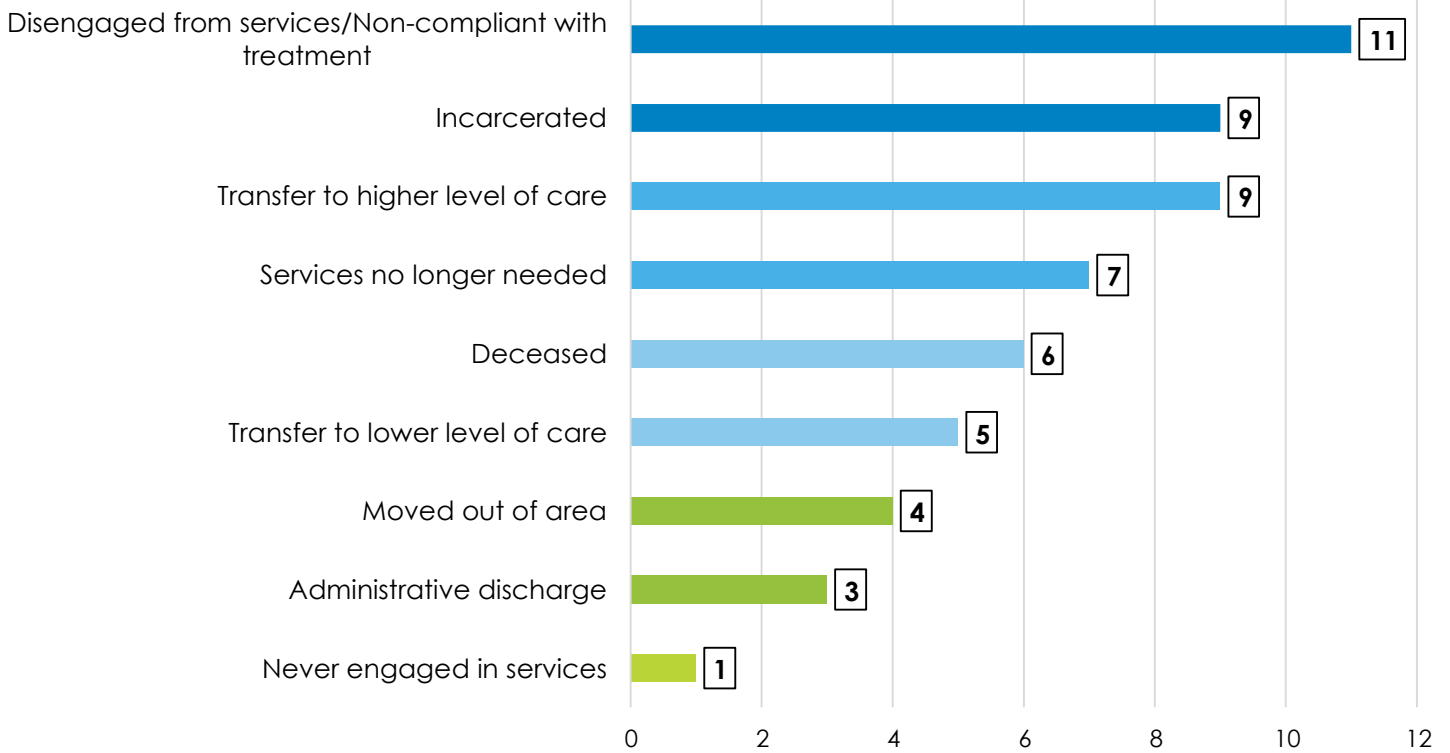
### All Clients Served in the 24/25 FY



### Pre/Post Comparisons of Individuals Served Both FYs

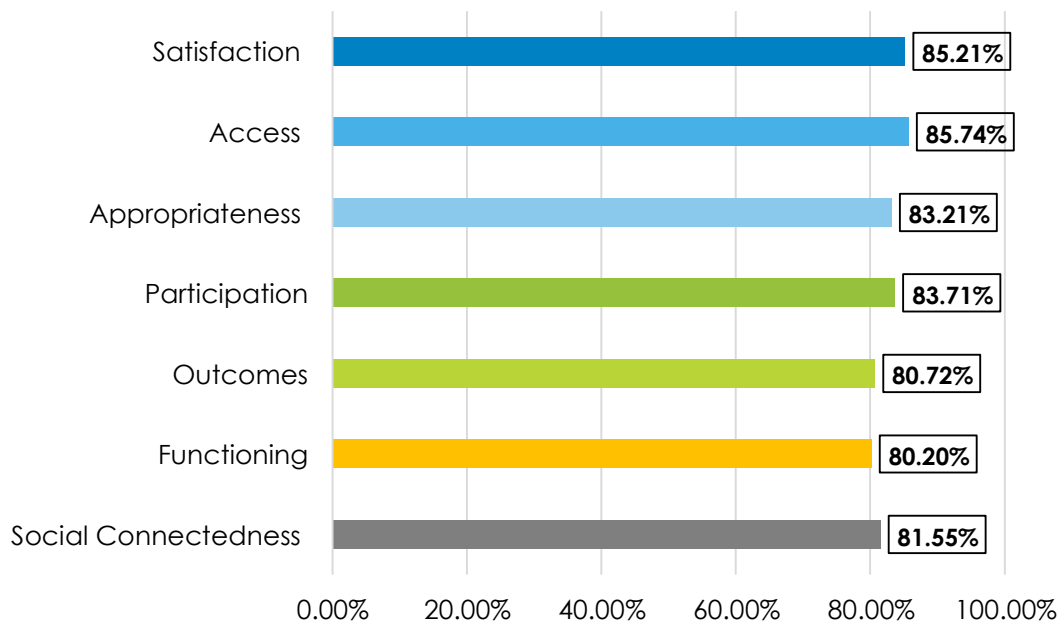
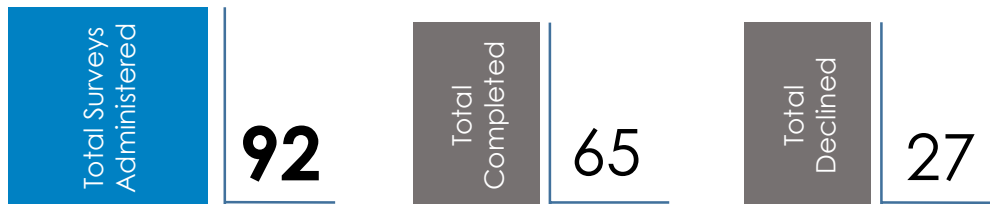


## DISCHARGES



## CLIENT SATISFACTION

### Level of Satisfaction by Domain



This report was developed and distributed by  
Turning Point Community Program's  
Outcomes & Evaluation Department



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