



# Crisis Residential Program – M St

# ANNUAL REPORT

July 2024 – June 2025

## WHAT WE DO

**CRISIS RESIDENTIAL PROGRAM** is a comprehensive, short-term residential program that provides a less restrictive alternative to hospitalization. CRP provides treatment for adults experiencing a mental health crisis who require 24-hour support in order to return to community living. The services provided are time-specific, member-focused, and strength-based. Services routinely avert the need for hospitalization through teaching clients to successfully manage their symptoms, addressing psychosocial stressors and empowering clients to become agents of change in their recovery.

## SERVICES PROVIDED

**WE PROVIDE PSYCHOSOCIAL REHABILITATION SERVICES FOR INDIVIDUALS IN ACUTE PSYCHIATRIC CRISIS. THESE INCLUDE:**



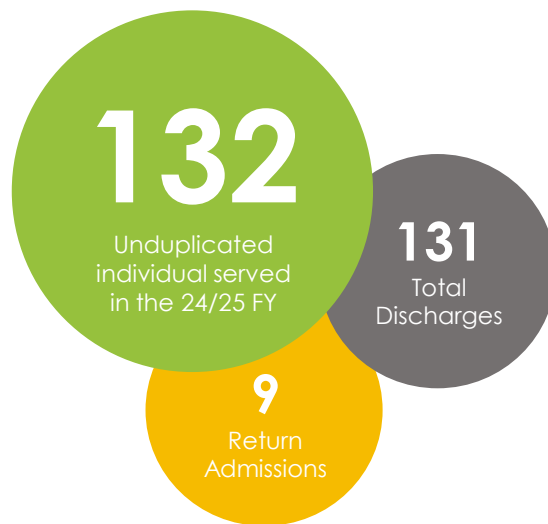
**24/7 staff support**, medication stabilization



**Psychosocial and therapeutic groups**

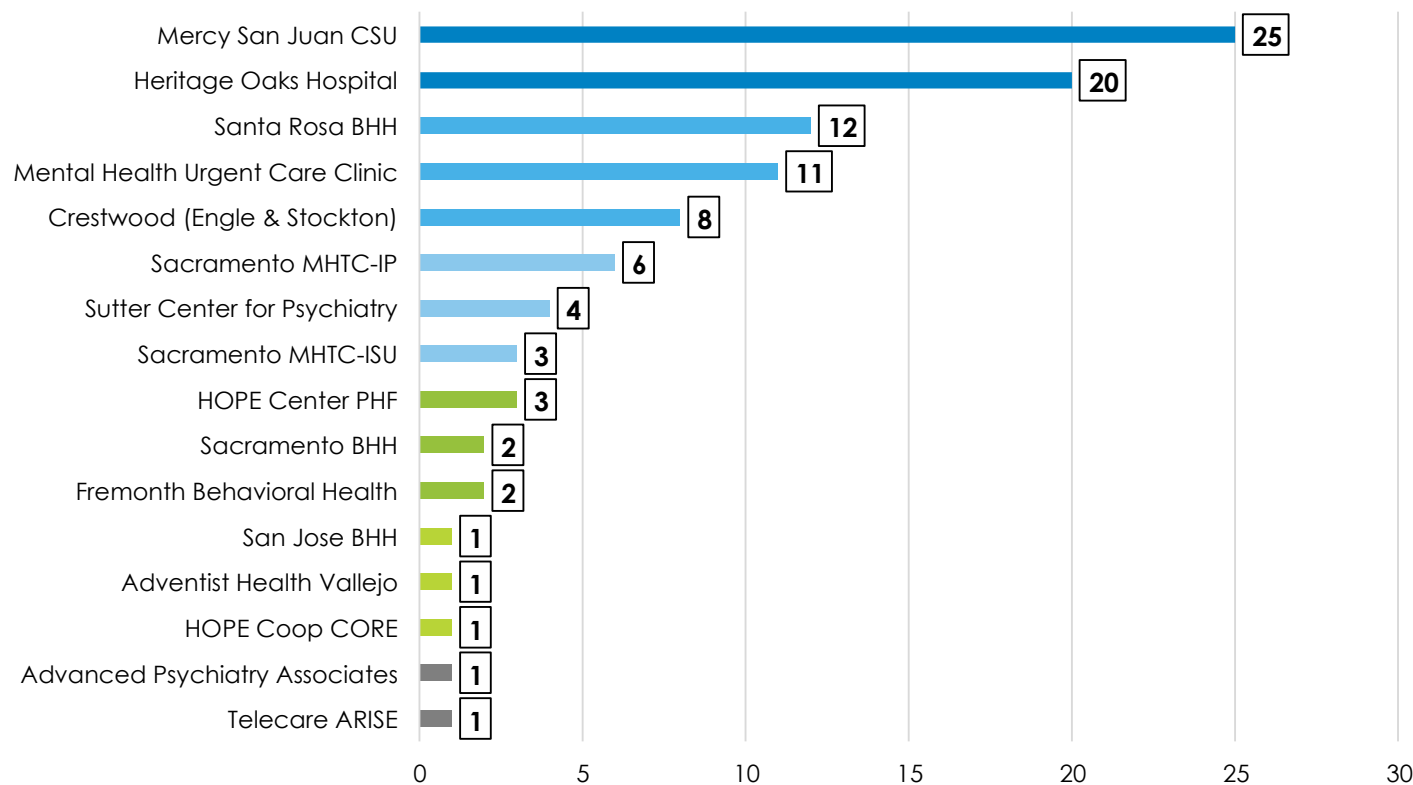


**Connection** to community resources, treatment and discharge planning



## REFERRALS

### Referrals by Source



## DEMOGRAPHICS

All demographics below include all unduplicated admitted clients (N=132)\*.

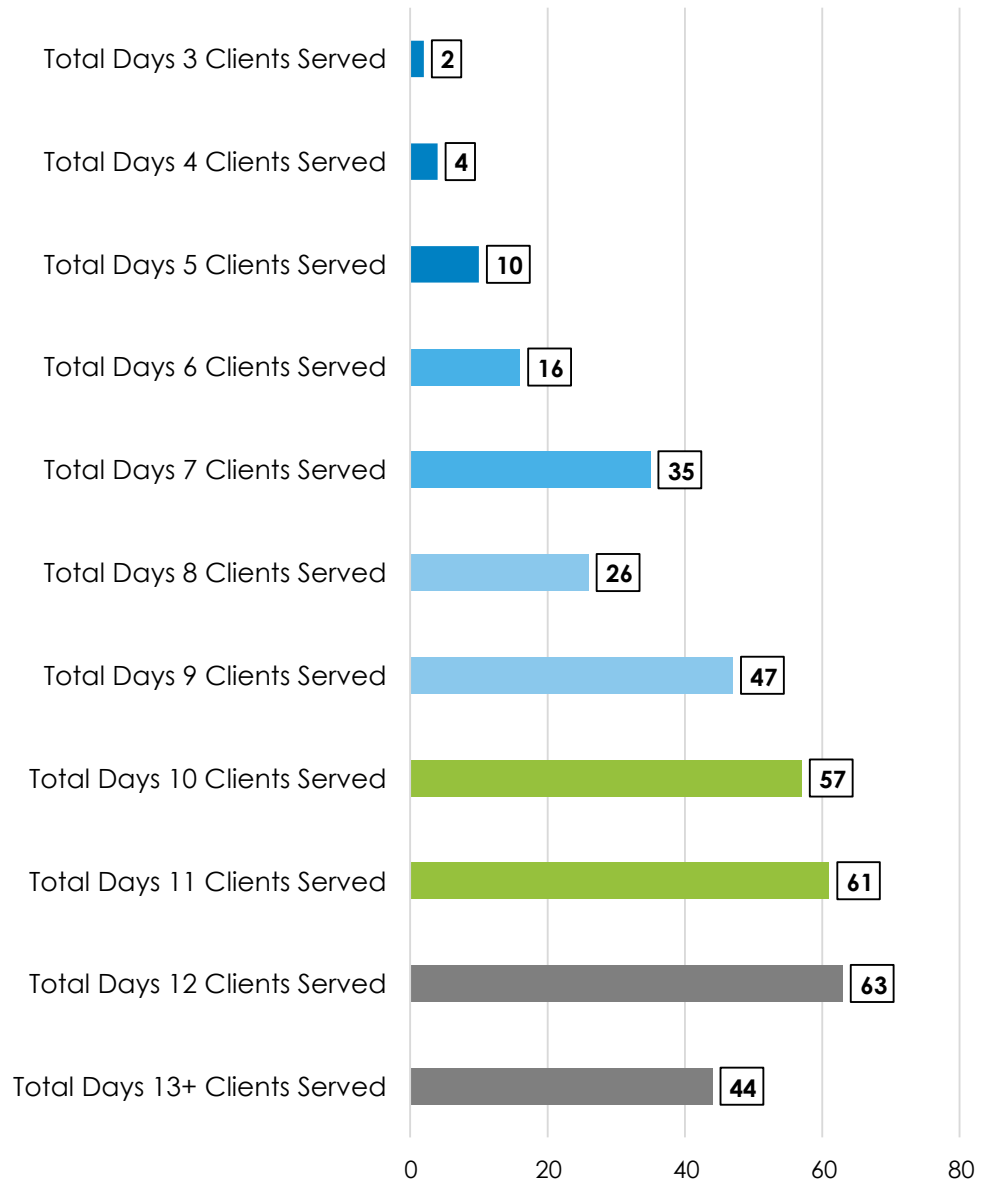
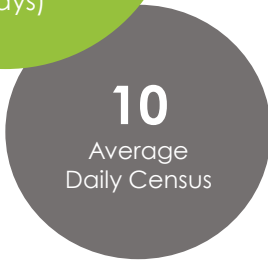
|                                  | #   |
|----------------------------------|-----|
| <b>Age Group</b>                 |     |
| TAY (18-25)                      | 6   |
| Adult (26-59)                    | 121 |
| Older Adult (60+)                | 5   |
| <b>Gender</b>                    |     |
| Female                           | 43  |
| Male                             | 85  |
| Other                            | 4   |
| <b>Sexual Orientation</b>        |     |
| Bisexual                         | 8   |
| Gay/Lesbian                      | 5   |
| Heterosexual                     | 108 |
| Unsure/Questioning               | 2   |
| Unknown/Declined                 | 9   |
| <b>Race</b>                      |     |
| American Indian/Native Alaskan   | 3   |
| Asian/Pacific Islander           | 5   |
| Black/African-American           | 39  |
| Multiracial                      | 11  |
| Native Hawaiian/Pacific Islander | 1   |
| Other Race                       | 15  |
| White                            | 58  |

|  | #   |
|--|-----|
| <b>Ethnicity</b>                                     |     |
| Not Hispanic or Latino                               | 111 |
| Hispanic or Latino                                   | 15  |
| Unknown/Declined                                     | 6   |
| <b>Language</b>                                      |     |
| English  | 132 |
| <b>Primary Diagnosis</b>                             |     |
| Bipolar and Related Disorders                        | 20  |
| Depressive Disorders                                 | 36  |
| Schizophrenia Spectrum and Other Psychotic Disorders | 77  |
| Substance Abuse and Addictive Disorders              | 1   |
| Trauma and Stressor Related Disorders                | 9   |

\*Primary diagnosis counts are duplicated as primary diagnosis can change between admissions

## SERVICE INTENSITY

Due to the fact that a client can be admitted on the same day another client discharges, it is possible for more than 15 clients to be served on any given day.

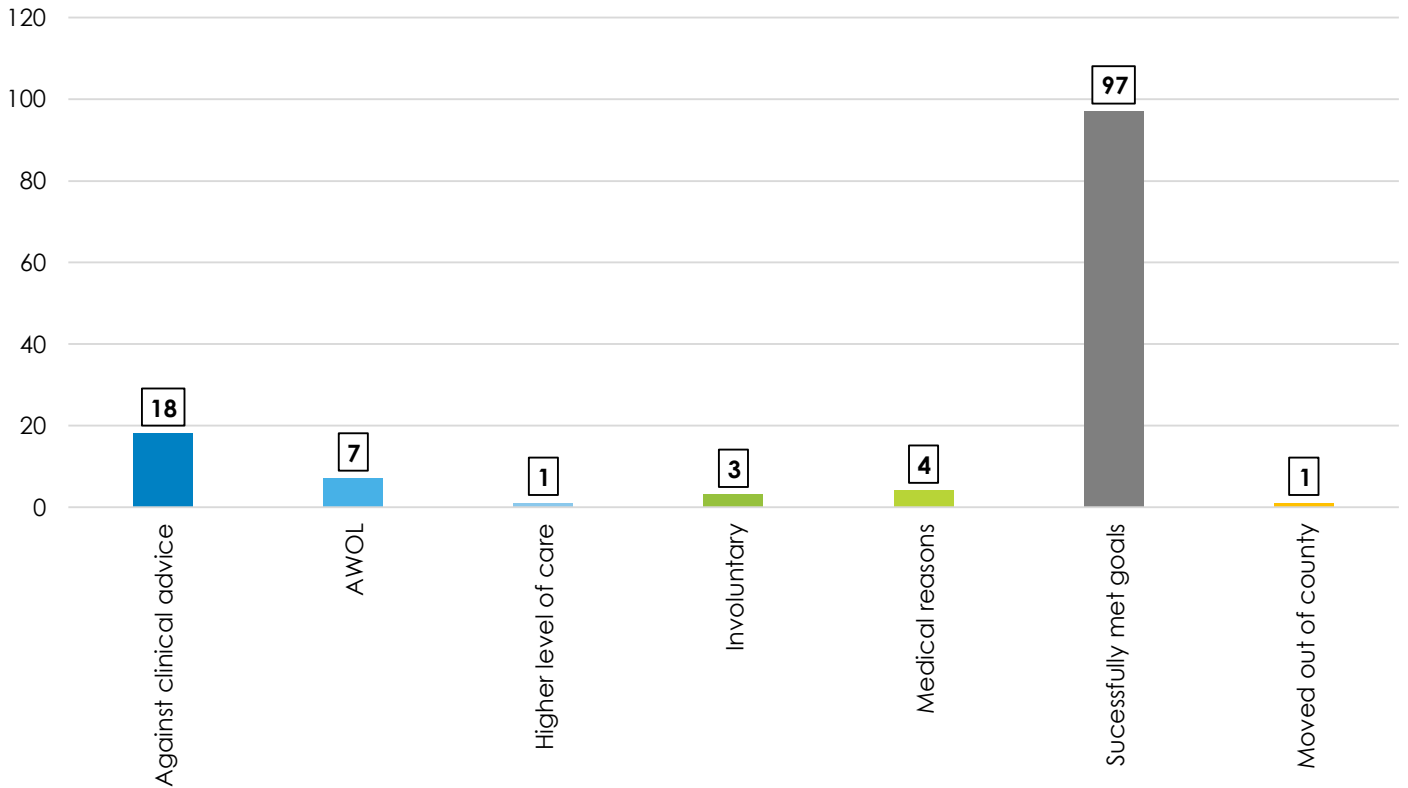


## DISCHARGE INFORMATION



## DISCHARGE INFORMATION (CONTINUED)

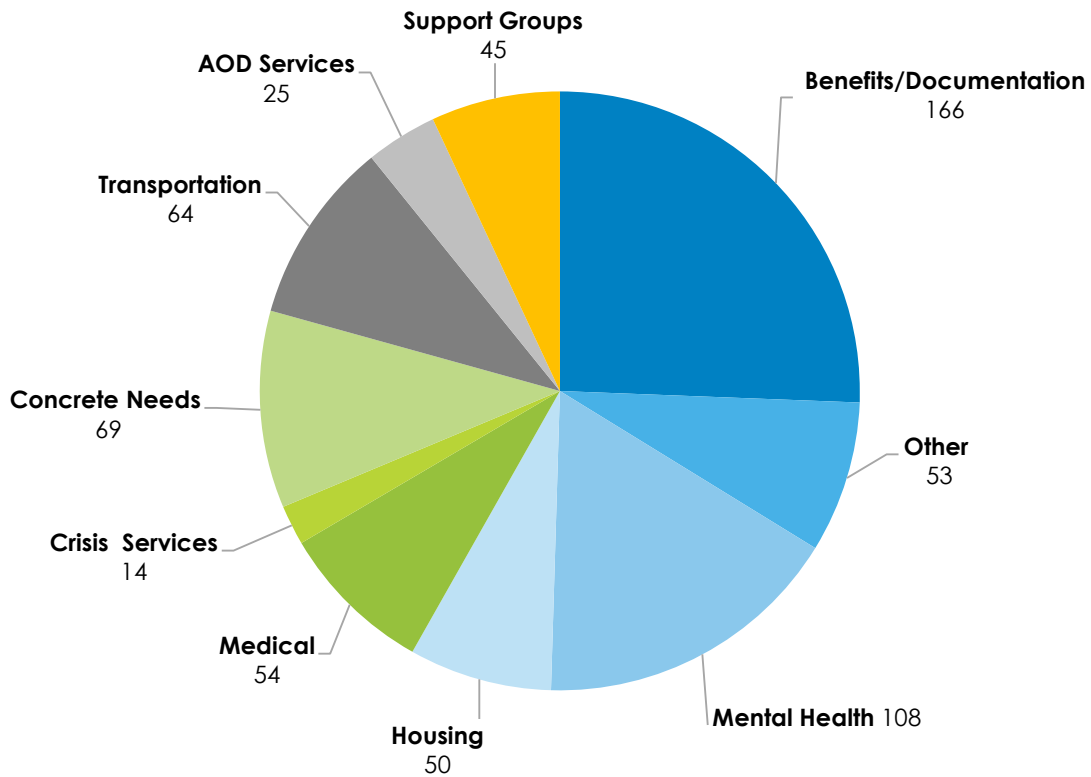
### Discharge Reason



### Outpatient Provider at Discharge




|  | #  |
|--|----|
| Asian Pacific Counseling Center                        | 2  |
| Adult Psychiatric Support Services                     | 2  |
| Bay Area Community Services CORE                       | 7  |
| Capital STAR   | 4  |
| El Hogar CORE  | 3  |
| Hope Cooperative (CORE & New Direction)                | 22 |
| Manteca BHH  | 1  |
| Telecare (Arise, Oasis, and Soar)                      | 15 |
| Turning Point Community Programs (CORE, ISA, Pathways) | 55 |

## ADDITIONAL LINKAGES



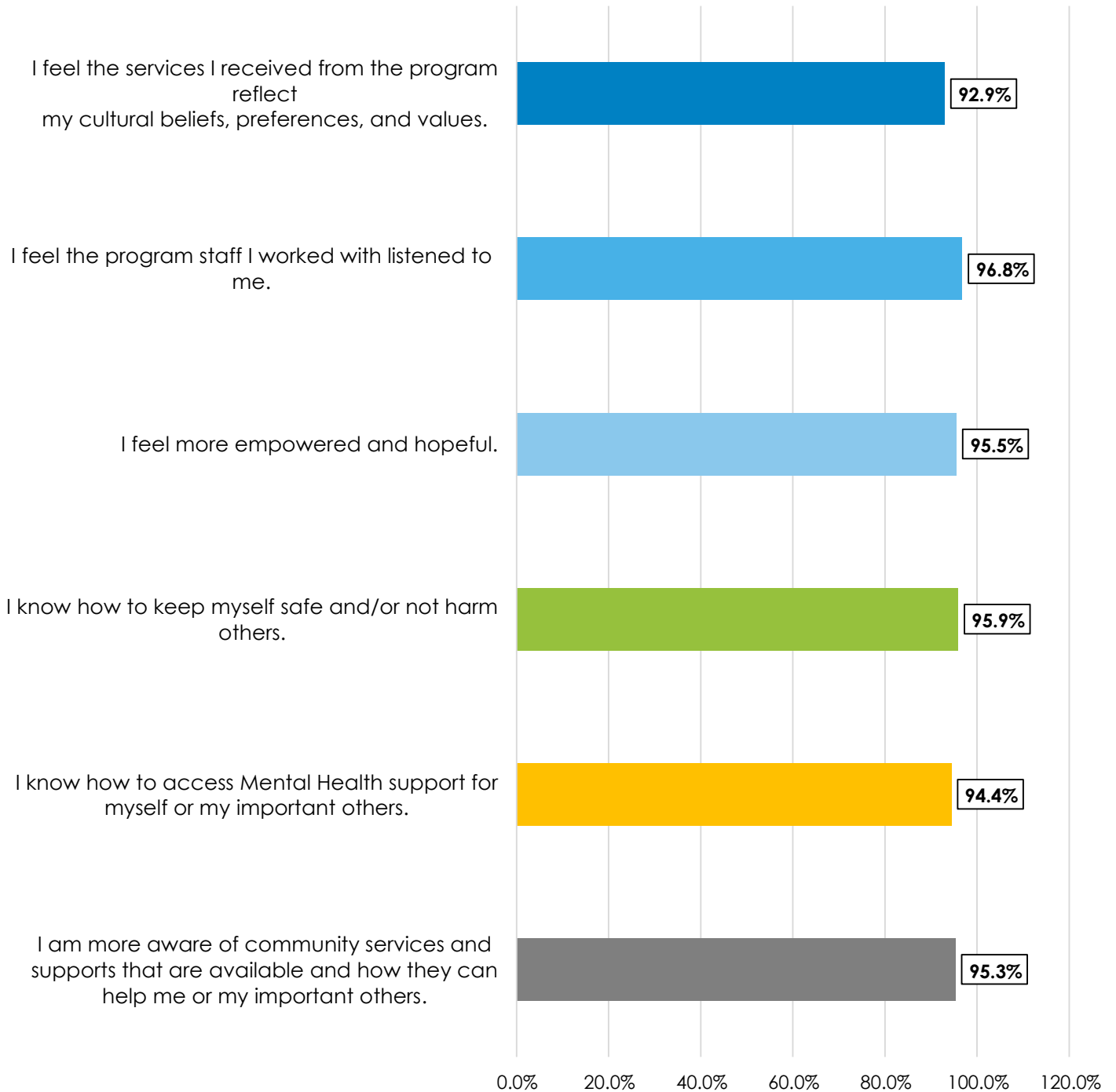
## LIVING SITUATION AT ADMISSION AND DISCHARGE

The housing data below includes all discharges (duplicated) as housing status can fluctuate between admissions.

| Living Situation at Intake   | Living Situation at Discharge   |  |
|--|---|--|
|  <p><b>84</b><br/>Homeless</p>          | <p><b>Became Housed: 39</b></p> <p><b>Temporarily Housed: 26</b></p>        | <p>Remained Homeless: 5</p> <p>Higher Level of Care: 5</p> <p>Unknown: 9</p> |
|  <p><b>3</b><br/>Temporarily Housed</p> | <p><b>Became Housed: 1</b></p> <p><b>Remained Temporarily Housed: 1</b></p> | <p>Homeless: 1</p>   |
|  <p><b>44</b><br/>Housed</p>            | <p><b>Remained Housed: 35</b></p> <p><b>Temporarily Housed: 3</b></p>       | <p>Became Homeless: 3</p> <p>Higher Level of Care: 1</p> <p>Unknown: 1</p>   |

## CLIENT SATISFACTION

Of the discharges in the reporting period, 57.3% (n=75) have a client satisfaction survey on file. Of those with a client satisfaction survey on file, 90.7% (n=68) were completed, and 9.3% (n=7) were declined by the client. The chart below includes only those individuals who completed the survey.



Overall  
Satisfaction  
Rate

95.1%

This report was developed and distributed by  
Turning Point Community Program's  
Outcomes & Evaluation Department



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