



WHAT WE DO

CRISIS RESIDENTIAL PROGRAM is a comprehensive, short-term residential program that provides a less restrictive alternative to hospitalization. CRP provides treatment for adults experiencing a mental health crisis who require 24-hour support in order to return to community living. The services provided are time-specific, member-focused, and strength-based. Services routinely avert the need for hospitalization through teaching clients to successfully manage their symptoms, addressing psychosocial stressors and empowering clients to become agents of change in their recovery.

SERVICES PROVIDED

WE PROVIDE PSYCHOSOCIAL REHABILITATION SERVICES FOR INDIVIDUALS IN ACUTE PSYCHIATRIC CRISIS. THESE INCLUDE:



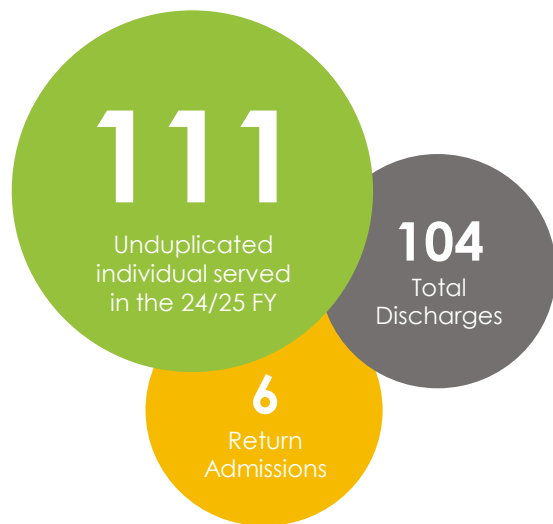
24/7 staff support, medication stabilization



Psychosocial and therapeutic groups

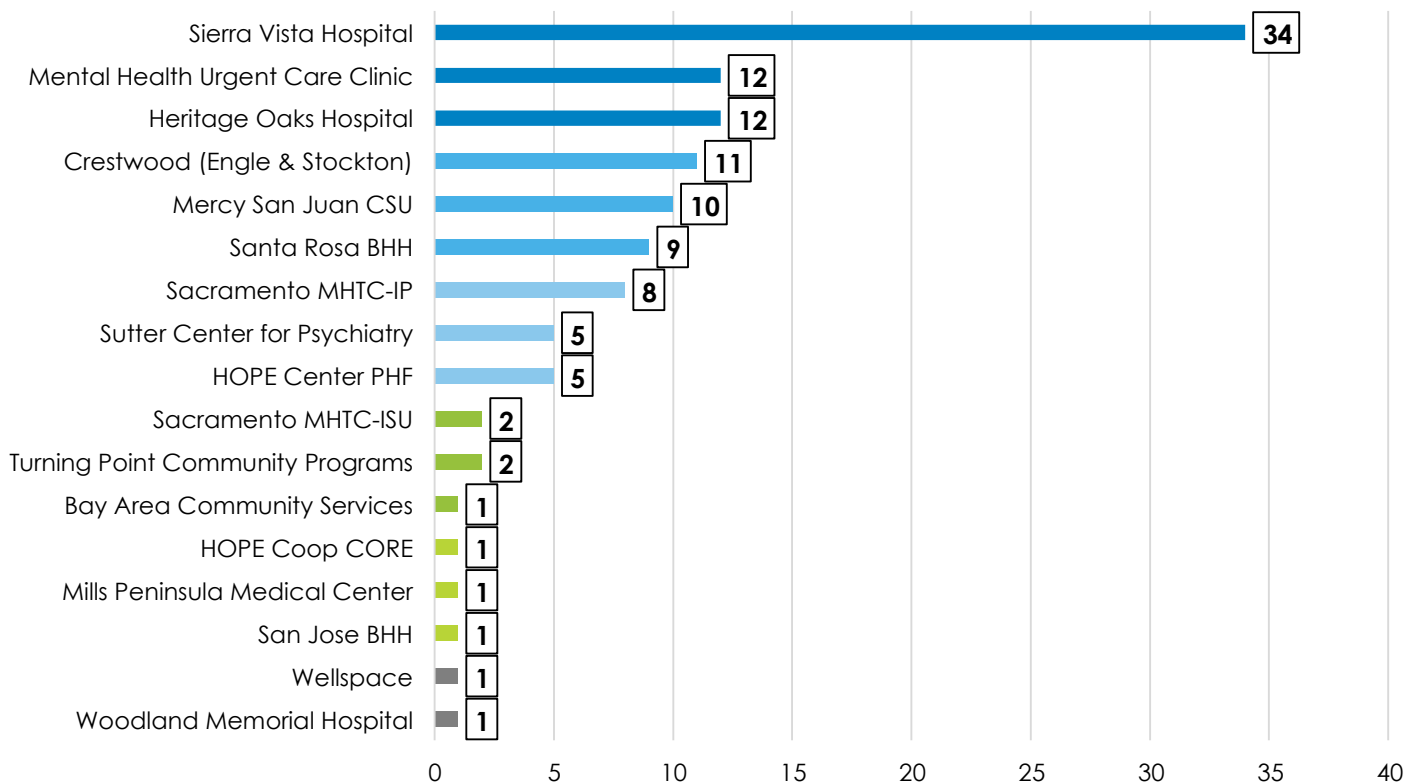


Connection to community resources, treatment and discharge planning



REFERRALS

Referrals by Source



DEMOGRAPHICS

All demographics below include all unduplicated admitted clients (N=111)*.

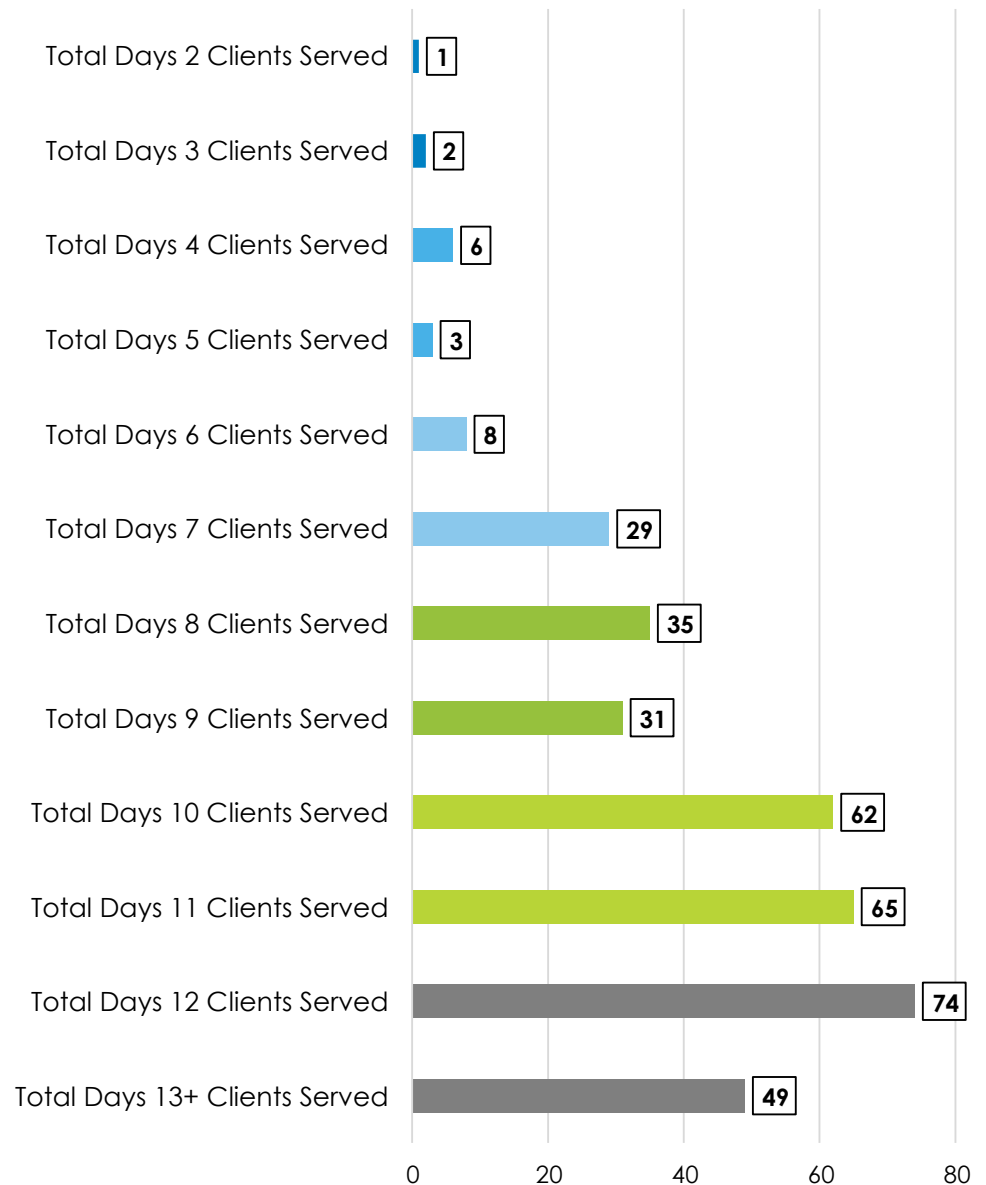
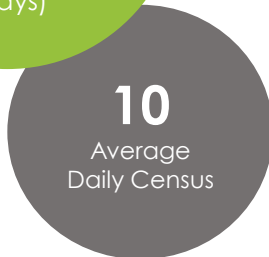
	#
Age Group	
TAY (18-25)	2
Adult (26-59)	101
Older Adult (60+)	8
Gender	
Female	45
Male	66
Sexual Orientation	
Bisexual	10
Gay/Lesbian	1
Heterosexual/Straight	95
Unknown/Declined	5
Race	
American Indian/Native Alaskan	3
Asian	4
Black/African American	32
Middle Eastern/North African	1
Multiracial	4
Other Race	17
White	49
Unknown/Declined	1

	#
Ethnicity	
Not Hispanic or Latino	85
Hispanic or Latino	19
Unknown/Declined	7
Language	
English	108
Other	1
Spanish	2
Primary Diagnosis	
Bipolar and Related Disorders	22
Depressive Disorders	36
Schizophrenia Spectrum and Other Psychotic Disorders	55
Substance Abuse and Addictive Disorders	1
Trauma and Stressor Related Disorders	2

*Primary diagnosis counts are duplicated as primary diagnosis can change between admissions

SERVICE INTENSITY

Due to the fact that a client can be admitted on the same day another client discharges, it is possible for more than 15 clients to be served on any given day.

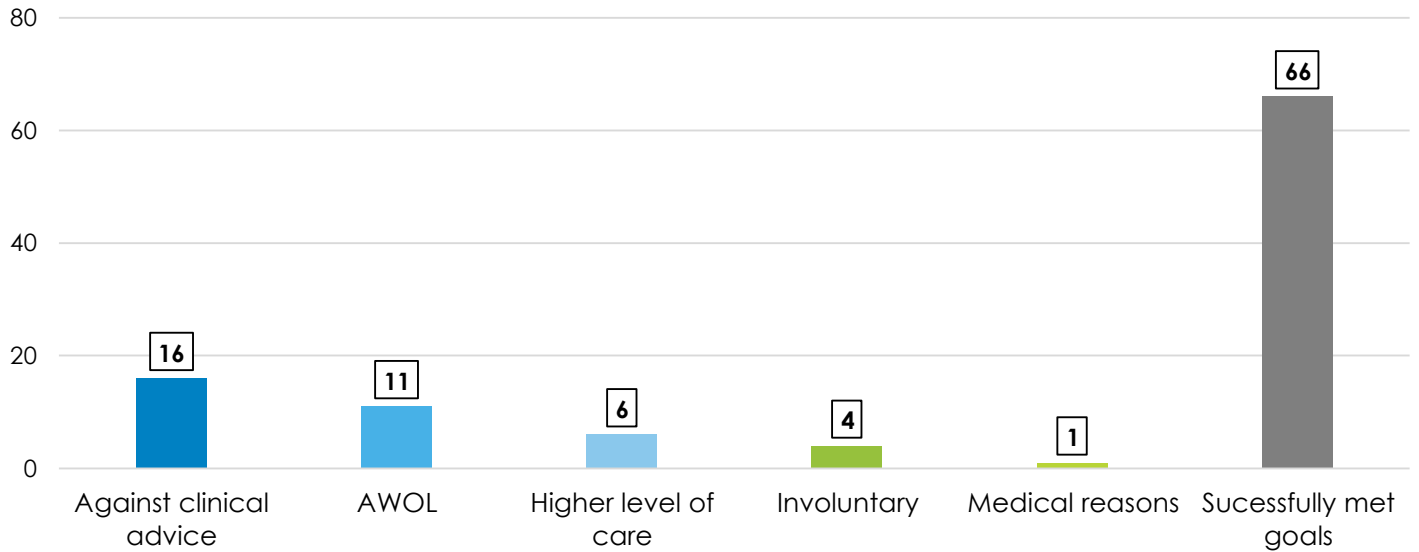


DISCHARGE INFORMATION



DISCHARGE INFORMATION (CONTINUED)

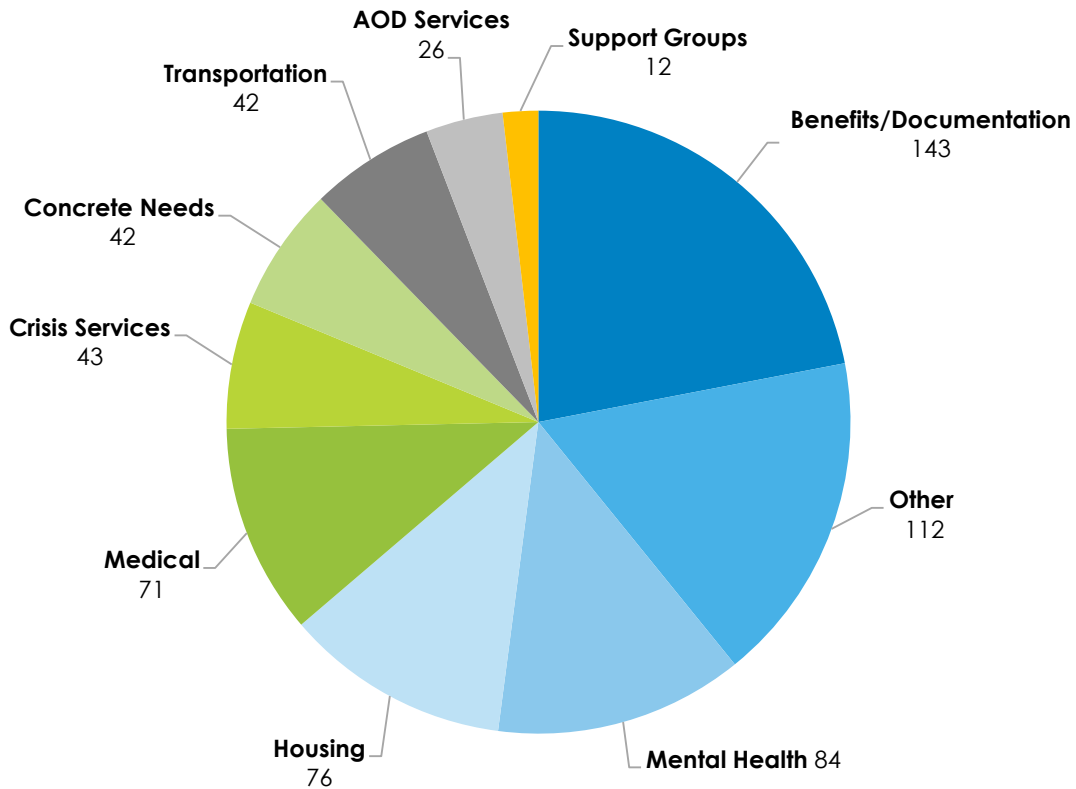
Discharge Reason



Outpatient Provider at Discharge

	#
Asian Pacific Counseling Center	1
Bay Area Community Services CORE	20
El Hogar CORE	8
Hope Cooperative (CORE & New Direction)	27
Sacramento Native American Health Center	1
Telecare (Arise, Oasis, and Soar)	7
Turning Point Community Programs (CORE, ISA, Pathways)	26

ADDITIONAL LINKAGES



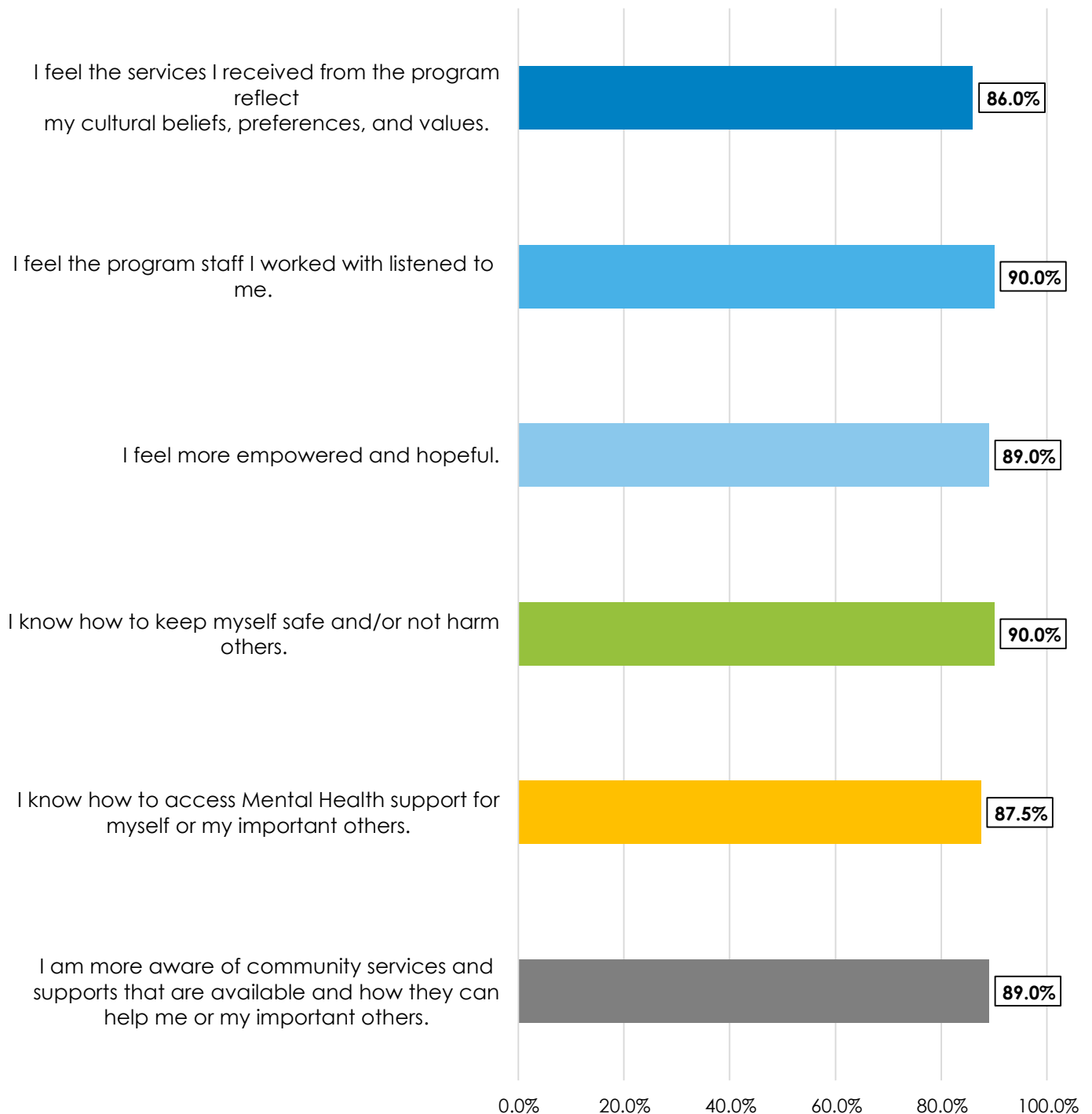
LIVING SITUATION AT ADMISSION AND DISCHARGE

The housing data below includes all discharges (duplicated) as housing status can fluctuate between admissions.

Living Situation at Intake	Living Situation at Discharge	
<p>77 Homeless</p>	<p>Became Housed: 20</p> <p>Temporarily Housed: 28</p>	<p>Remained Homeless: 14</p> <p>Higher Level of Care: 6</p> <p>Unknown: 9</p>
<p>5 Temporarily Housed</p>	<p>Became Housed: 2</p> <p>Remained Temporarily Housed: 0</p>	<p>Became Homeless: 1</p> <p>Higher Level of Care: 2</p>
<p>22 Housed</p>	<p>Remained Housed: 11</p> <p>Temporarily Housed: 7</p>	<p>Higher Level of Care: 1</p> <p>Unknown: 3</p>

CLIENT SATISFACTION

Of the discharges in the reporting period, 59.3% (n=67) have a client satisfaction survey on file. Of those with a client satisfaction survey on file, 59.7% (n=40) were completed, and 40.3% (n=27) were declined by the client. The chart below includes only those individuals who completed the survey.



Overall
Satisfaction
Rate

88.6%

This report was developed and distributed by
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Outcomes & Evaluation Department



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