



# Community Outreach Recovery Empowerment (CORE) Rosin **ANNUAL OUTCOMES REPORT**

July 2024 – June 2025

## WHAT WE DO

**Community Outreach Recovery Empowerment (CORE)** address the needs of adults, 18 years and older, living with serious mental illness who may be at risk of or experiencing psychiatric hospitalization or homelessness, struggling with a co-occurring substance use disorder, or engaged in the criminal justice system.

CORE is committed to providing easy access to services by engaging individuals in their communities, reaching out to individuals as they are being discharged or released from other services or systems, and offering services outside standard business hours, including 24 hour, 7 day a week on-call support.

The CORE program consists of two components:

1. An outpatient mental health clinic
2. A peer run Community Wellness Center

**Community Wellness Center (CWC)** is a Peer run center that provides access to community resources, groups and wellness activities to the surrounding community and is available to any community member age 18 and older. The activities of the CWC's are informed by the communities they serve. The CWC offers an entry point to more formal services for community members who qualify for those services.

**CORE Outpatient Program** provides community-based, flexible, recovery-oriented, strength based behavioral health services and housing supports that are trauma and culturally informed.

## OUR SERVICES INCLUDE:



**Care and medication management**



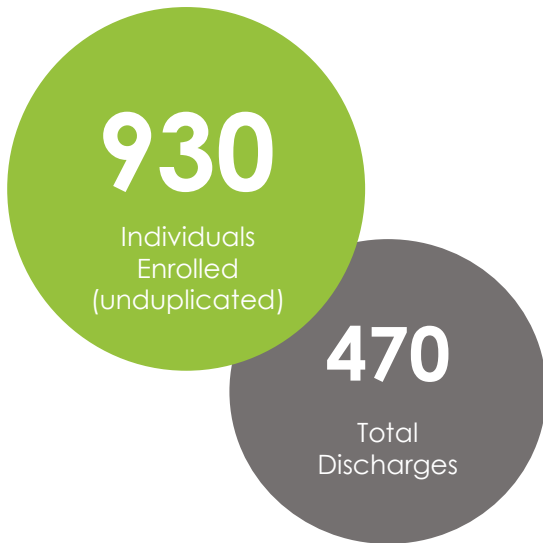
**Group and individual therapy**



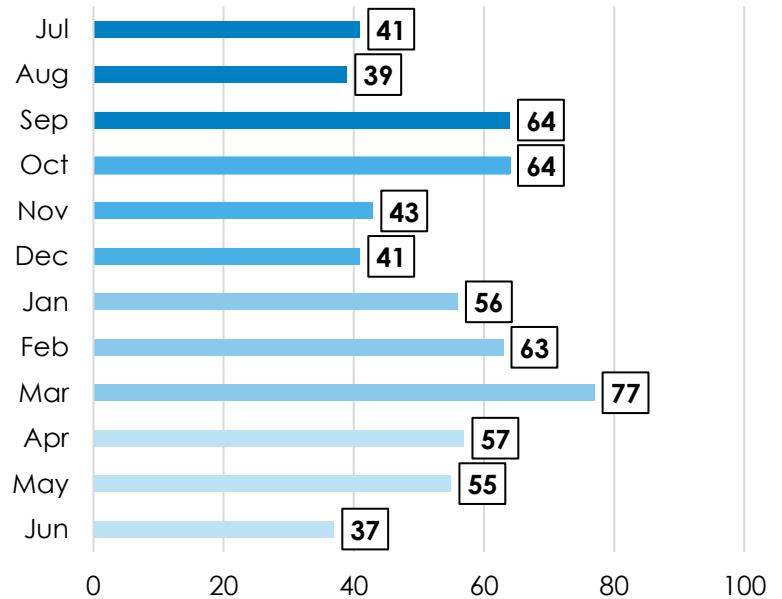
**Connection to community resources and Wellness Center**

# COMMUNITY WELLNESS CENTER

## CENSUS



### Intakes by Month



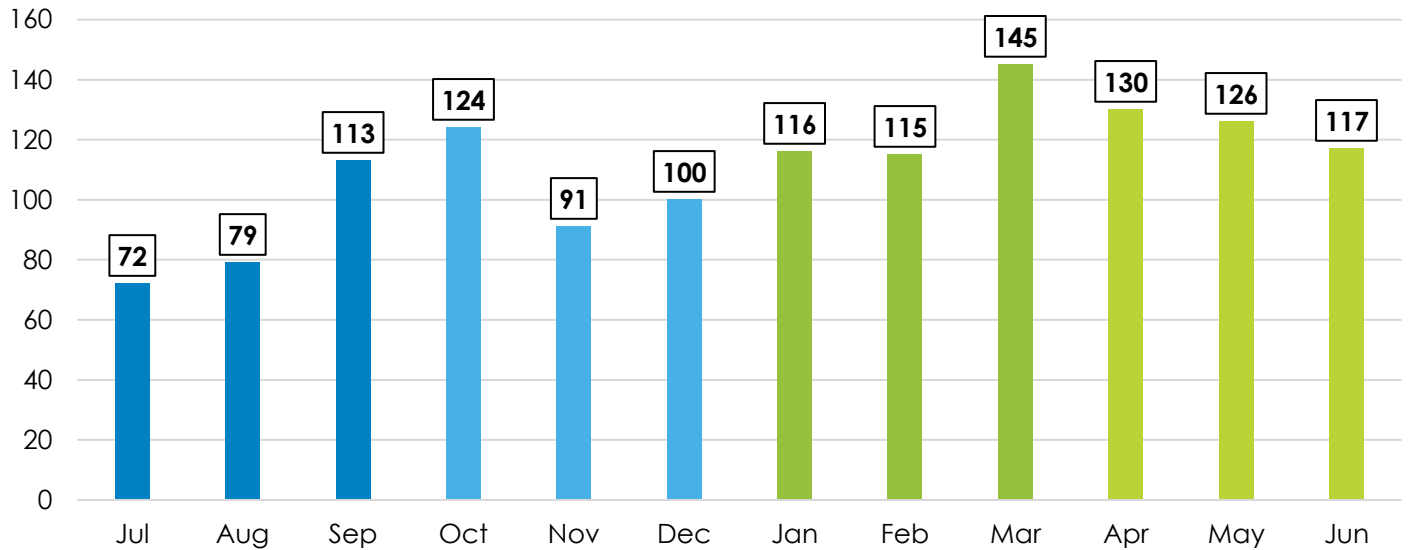
## DEMOGRAPHICS

	#
<b>Age Group</b>	
18 – 25 years (TAY)	86
26 – 59 (Adult)	723
60+ (Older Adult)	121
<b>Gender</b>	
Female	359
Male	348
Non-Binary	6
Other	1
Transgender	7
Unknown/Declined	41
Data Not Available	168
<b>Race</b>	
American Indian/Native Alaskan	19
Asian	31
Black/African-American	289
Multi-Racial	69
Native Hawaiian/Pacific Islander	9
Other Race	83
White	257
Unknown/Declined	97
Data Not Available	76

	#
<b>Ethnicity</b>	
American Native	6
Asian Indian	3
Chinese	1
Filipino	3
Hispanic or Latino	87
Mexican/Mexican American	36
Multiple Ethnicities	22
Not Hispanic or Latino	482
Other	36
Data Not Available/Declined	254
<b>Language</b>	
American Sign Language (ASL)	2
English	811
Hmong	2
Mandarin	1
Other Non-English	2
Pashto	1
Portuguese	1
Russian	1
Spanish	13
Unknown	24
Data Not Available	72

## SERVICES

### Individuals with a Service Each Month



### Services by Type

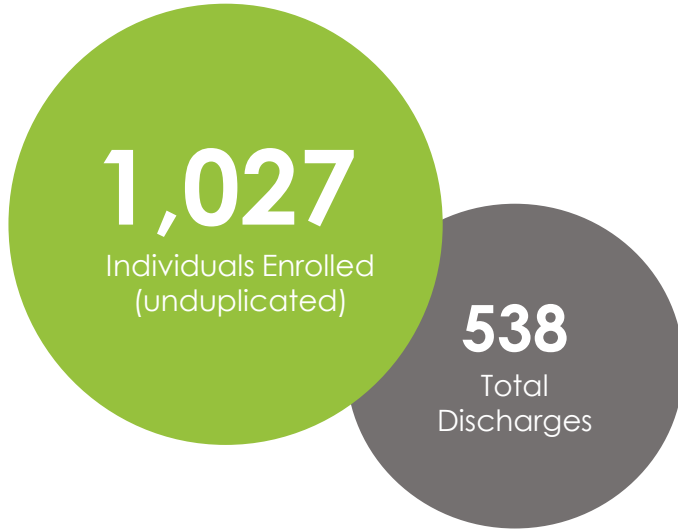
689 individuals received at least one service during the period. A total of 6,594 services were provided. The table below highlights the types of services provided throughout the year.

Service Type	# of Clients	# of Services
Alcohol and/or Drug	5	9
Behavioral Health Prevention Education Group	1	1
Benefits Acquisition	4	6
Benefits Education	257	270
Case Coordination	44	77
Client Services and Supports	17	26
Client Support	393	3,968
Community Linkage	518	600
Crisis Services	23	53
Education/Employment	28	166
Engagement	48	77
Family Crisis Support	1	1
Family Support	10	16
General Outreach	6	338
Group Activities	48	495
Housing Activities	12	25
Other Services	11	11
Personal Plan Creation	233	236
Physical/Medical Care	3	16
Targeted Outreach	113	203

# CORE OUPATIENT PROGRAM

## CENSUS

### Client Served

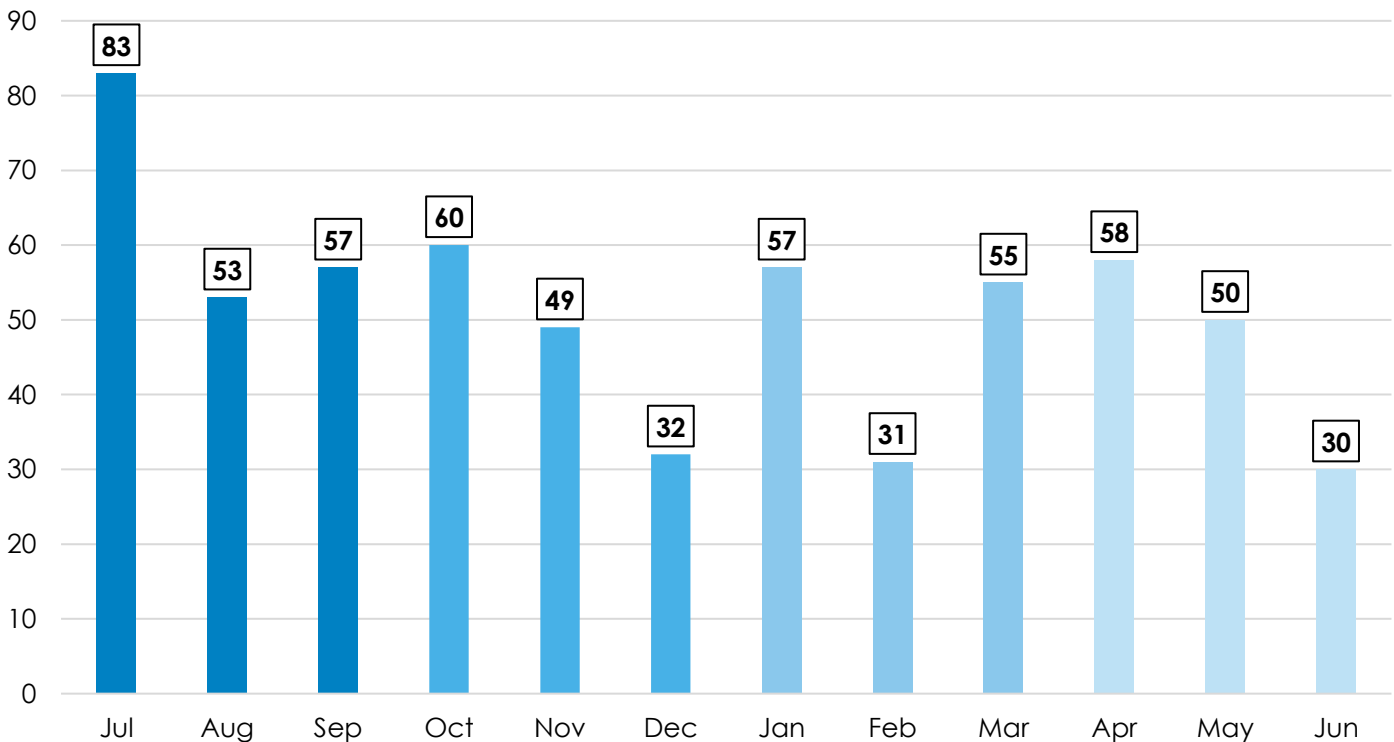


### Referrals

<b>New Referrals (Duplicated)</b>	<b>1119</b>
# of Referrals Never Opened	<b>380</b>
# of Referrals Enrolled	<b>569</b>
# of Referrals Active	<b>170</b>

### Intakes by Month

Between July 1, 2024 and June 30, 2025 the program had 615 intakes. The average number of days between request for intake and intake was 23.7 days (Min = 0 days and Max = 192 days).



## DEMOGRAPHICS

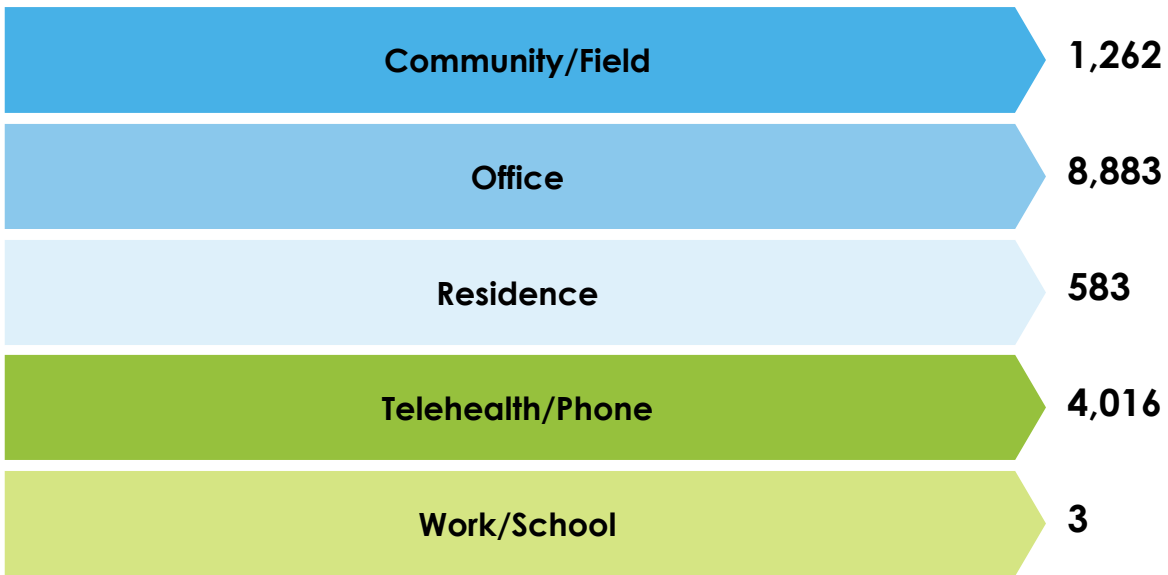
	#
<b>Age Group</b>	
18 – 25 years (TAY)	116
26 – 59 (Adult)	784
60+ (Older Adult)	127
<b>Gender</b>	
Female	484
Male	461
Non-Binary	12
Other	1
Transgender	11
Unknown/Declined	29
Data Not Available	29
<b>Race</b>	
American Indian/Native Alaskan	16
Asian	60
Black/African American	347
Multiracial	104
Native Hawaiian/Pacific Islander	9
Other Race	118
White	304
Unknown/Declined	55
Data Not Available	14

	#
<b>Ethnicity</b>	
American Native	7
Asian Indian	3
Chinese	1
Filipino	4
Hispanic or Latino	137
Laotian	3
Mexican/Mexican-American	42
Multiple Ethnicities	35
Not Hispanic or Latino	556
Other	42
Vietnamese	1
Data Not Available/Declined	196
<b>Primary Language</b>	
American Sign Language (ASL)	3
Arabic	1
Cantonese	1
English	930
Farsi	1
Hmong	7
Lao	2
Other Non-English	7
Pashto	2
Portuguese	1
Russian	8
Spanish	24
Tagalog	1
Unknown	12
Vietnamese	1
Data Not Available	26

## SERVICES

### Services by Location

A total of 14,747 services were provided in various locations. The location with the highest frequency of services was the office (60.24%).



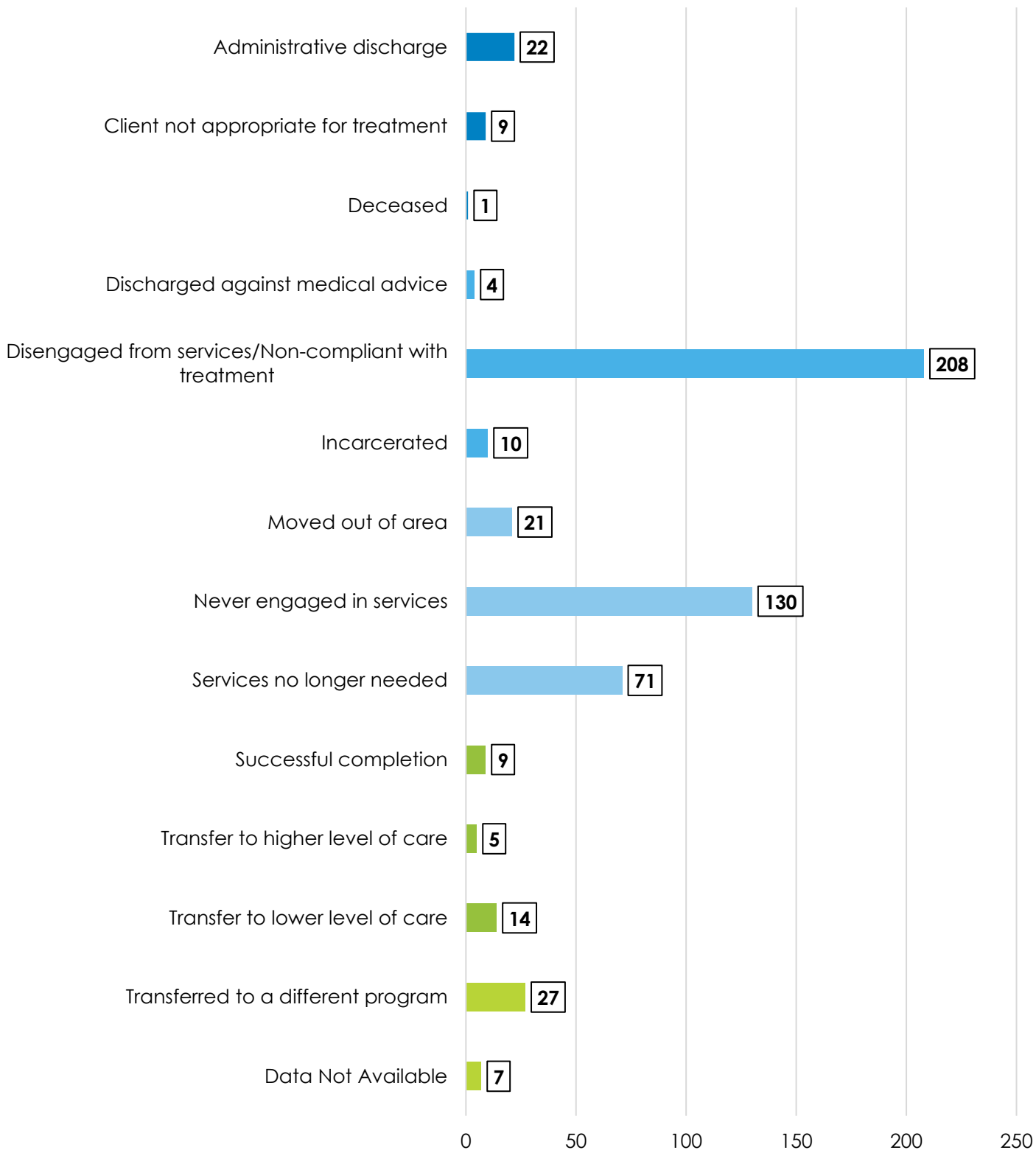
### Services by Type

921 individuals received at least one service during the period. A total of 14,747 services were provided. The table below highlights the types of services provided throughout the year.

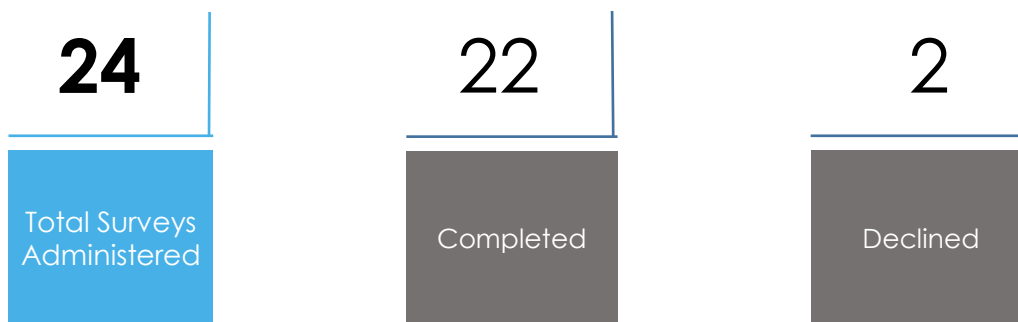
Service Type	# of Clients	# Services
Additional Client Supports	352	591
Assessment	723	1,642
Care Coordination	17	24
Crisis Services	44	61
Medication Support	483	2,740
Peer service	4	11
Plan Development	289	405
Referral	622	4,769
Rehabilitation	464	3,901
Sacramento Flex Dollars	68	193
Supplemental	2	2
TBS	2	2
Therapy	37	406

## DISCHARGES

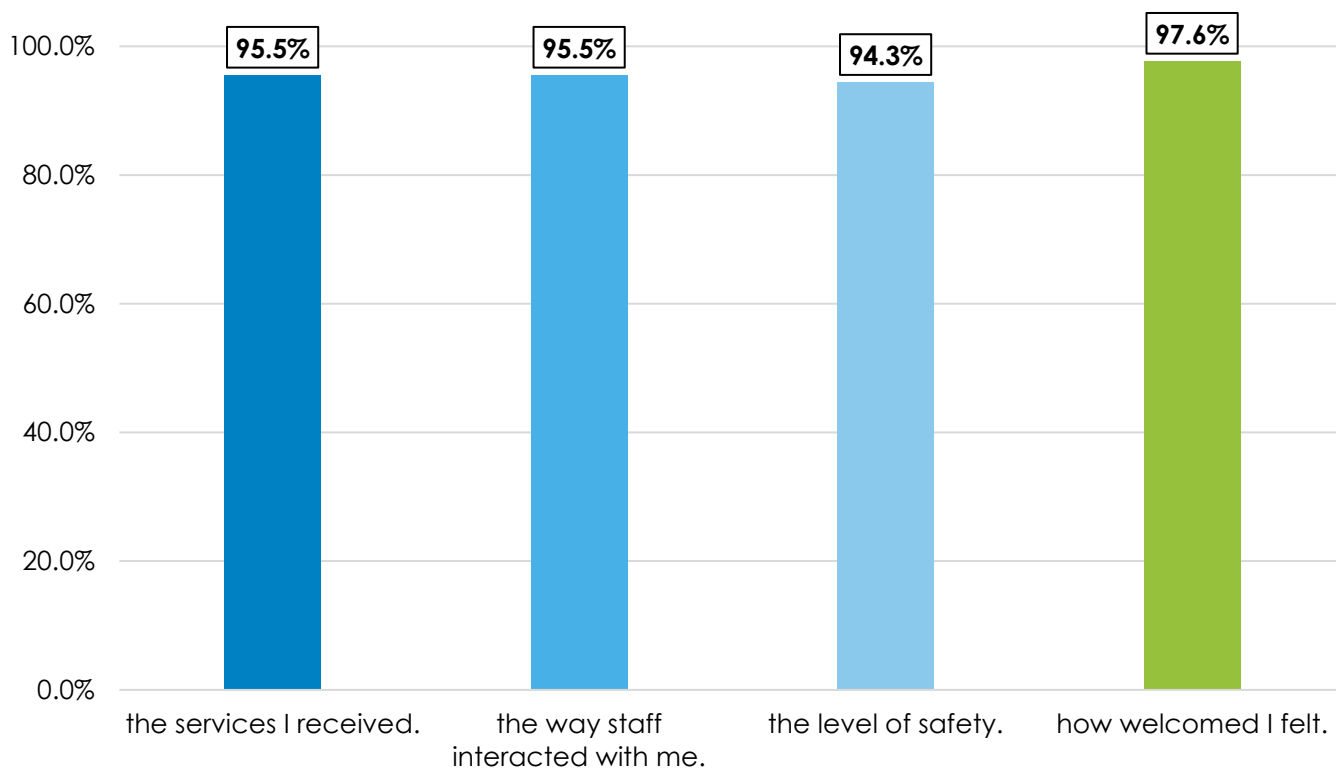
A total of 538 discharges occurred during the reporting period. 429 clients were discharged for neutral or unknown reasons. Of the remaining clients, **86.24%** (94 of 109) were discharged for successful reasons.



## CLIENT SATISFACTION



### I am satisfied with...



**Overall Satisfaction Rate**

**95.7%**

This report was developed and distributed by  
Turning Point Community Program's  
Outcomes & Evaluation Department



A: 10850 Gold Center Drive, Suite 325, Rancho Cordova, CA 95670 P: (916) 364-8395 [www.TPCP.org](http://www.TPCP.org)

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