



ANNUAL OUTCOMES REPORT

July 2024 – June 2025

WHAT WE DO

Community Outreach Recovery Empowerment (CORE) address the needs of adults, 18 years and older, living with serious mental illness who may be at risk of or experiencing psychiatric hospitalization or homelessness, struggling with a co-occurring substance use disorder, or engaged in the criminal justice system.

CORE is committed to providing easy access to services by engaging individuals in their communities, reaching out to individuals as they are being discharged or released from other services or systems, and offering services outside standard business hours, including 24 hour, 7 day a week on-call support.

The CORE program consists of two components:

1. An outpatient mental health clinic
2. A peer run Community Wellness Center

Community Wellness Center (CWC) is a Peer run center that provides access to community resources, groups and wellness activities to the surrounding community and is available to any community member age 18 and older. The activities of the CWC's are informed by the communities they serve. The CWC offers an entry point to more formal services for community members who qualify for those services.

CORE Outpatient Program provides community-based, flexible, recovery-oriented, strength based behavioral health services and housing supports that are trauma and culturally informed.

OUR SERVICES INCLUDE:



Care and medication management



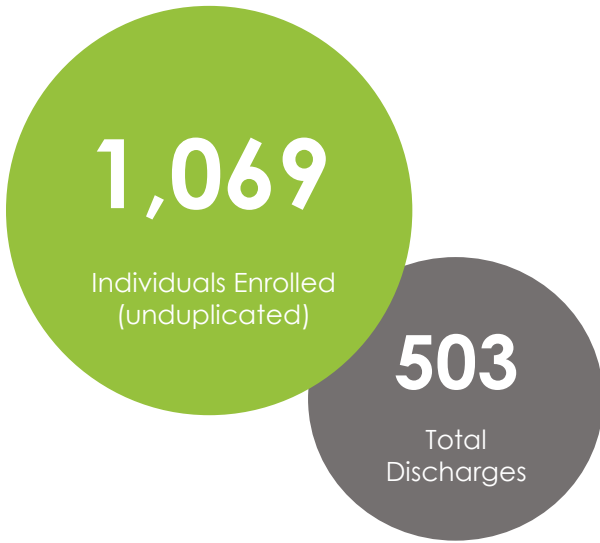
Group and individual therapy



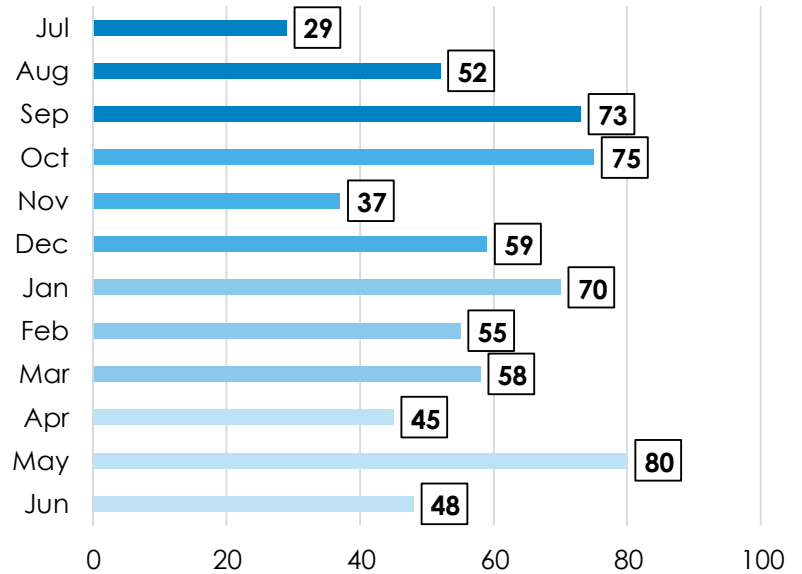
Connection to community resources and Wellness Center

COMMUNITY WELLNESS CENTER

CENSUS



Intakes by Month



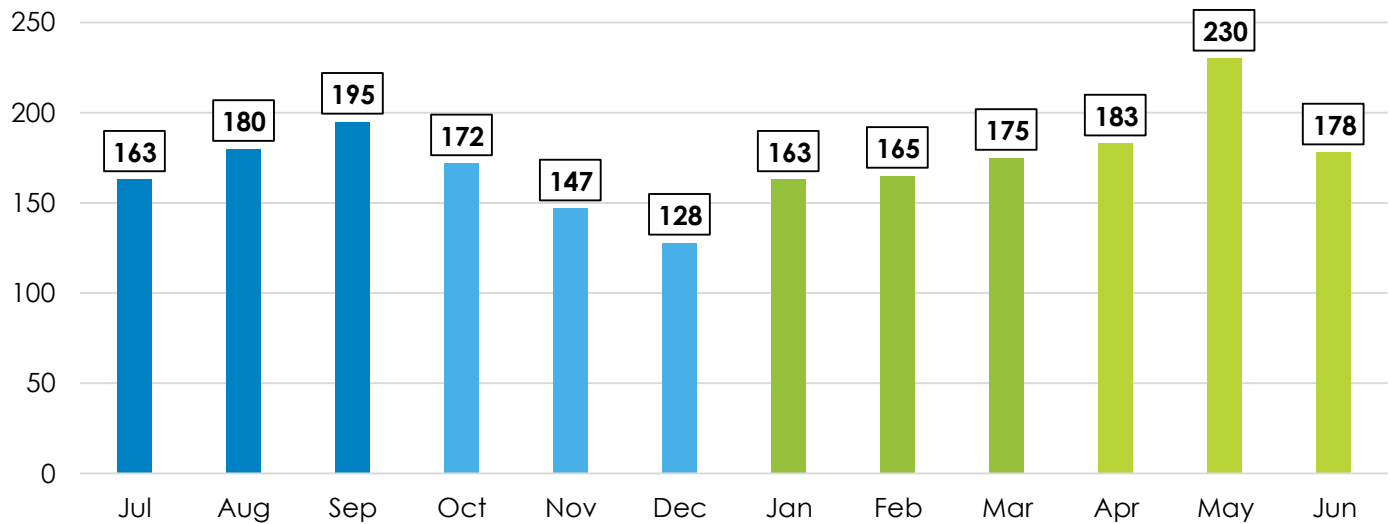
DEMOGRAPHICS

	#
Age Group	
18 – 25 years (TAY)	103
26 – 59 (Adult)	822
60+ (Older Adult)	144
Gender	
Female	273
Male	361
Non-Binary	8
Other	1
Transgender	7
Data Not Available/Declined	419
Race	
American Indian/Native Alaskan	13
Asian	29
Black/African American	198
Middle Eastern/North African	2
Multiracial	76
Native Hawaiian/Pacific Islander	4
Other Race	75
White	346
Data Not Available/Declined	326

	#
Ethnicity	
American Native	7
Asian Indian	3
Filipino	3
Hispanic or Latino	86
Japanese	1
Mexican/Mexican American	34
Multiple Ethnicities	27
Not Hispanic or Latino	496
Other	25
Vietnamese	1
Data Not Available/Declined	386
Language	
American Sign Language (ASL)	2
Arabic	1
Dari	1
English	794
Farsi	4
Other Non-English	8
Portuguese	1
Russian	4
Spanish	10
Tagalog	1
Vietnamese	1
Data Not Available/Declined	242

SERVICES

Individuals with a Service Each Month



Services by Type

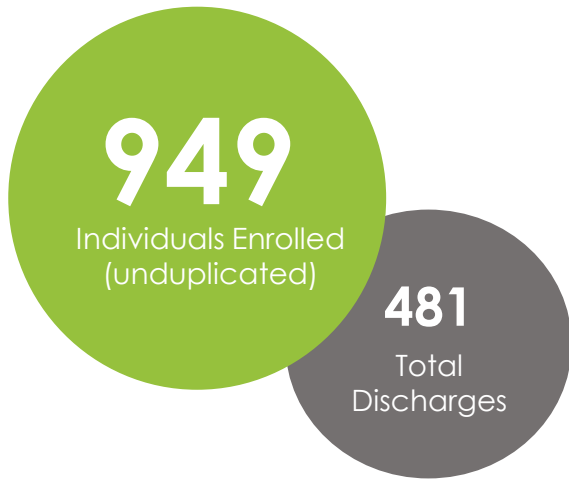
805 individuals received at least one service during the period. A total of 6,929 services were provided. The table below highlights the types of services provided throughout the year.

Service Type	# of Clients	# of Services
Alcohol and/or Drug	15	26
Benefits Acquisition	79	121
Benefits Education	367	2,032
Case Coordination	9	10
Client Services and Supports	339	601
Client Services	231	780
Community Linkage	528	898
Crisis Services	12	14
Education/Employment	138	419
Engagement	202	484
Family Crisis Support	3	3
Family Support	24	40
General Outreach	3	279
Group Activities	129	643
Housing Activities	22	25
Housing Plan Development	1	1
Other Services	3	4
Personal Plan Creation	195	240
Physical/Medical Care	26	80
Targeted Outreach	104	229

CORE OUPATIENT PROGRAM

CENSUS

Client Served

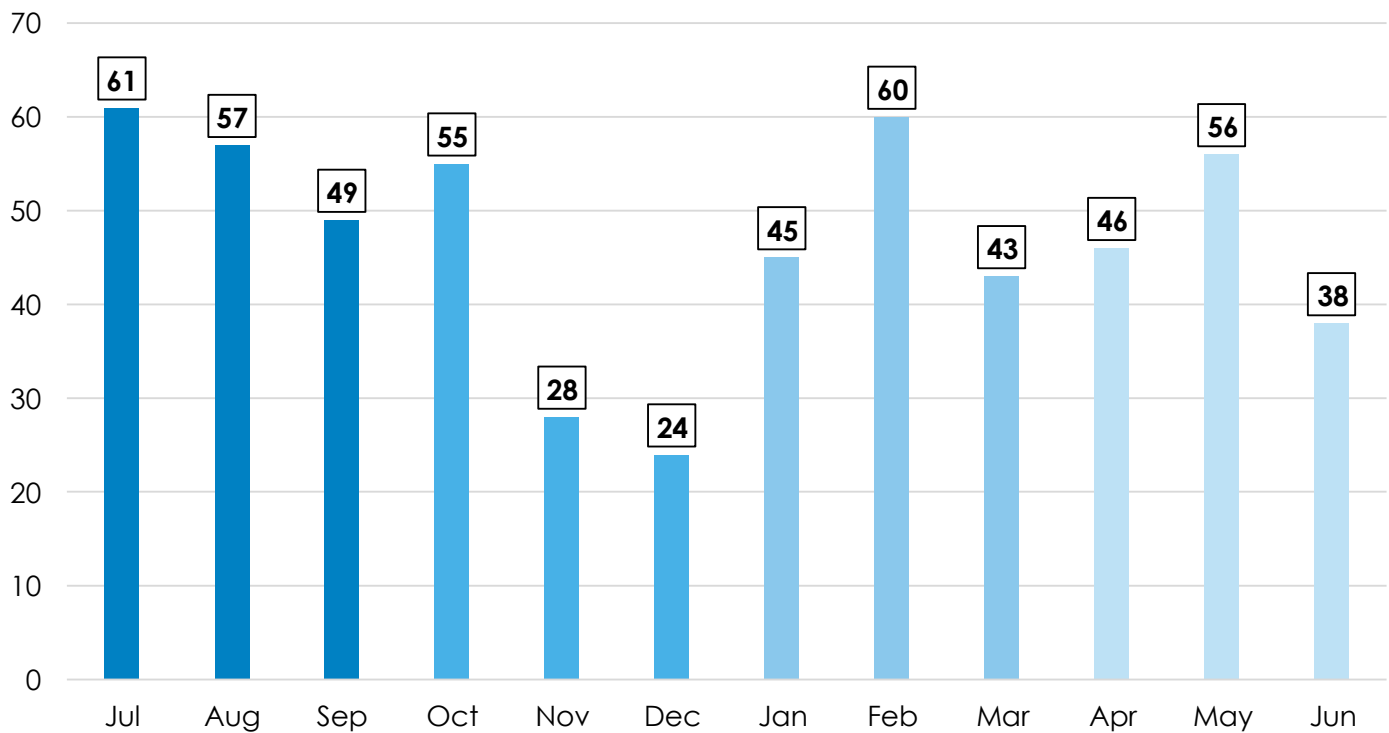


Referrals

New Referrals (Duplicated)	1,025
# of Referrals Never Opened	346
# of Referrals Enrolled	523
# of Referrals Active	156

Intakes by Month

Between July 1, 2024 and June 30, 2025 the program had 562 intakes. The average number of days between request for intake and intake was 29.3 days (Min = 0 days and Max = 211 days).



DEMOGRAPHICS

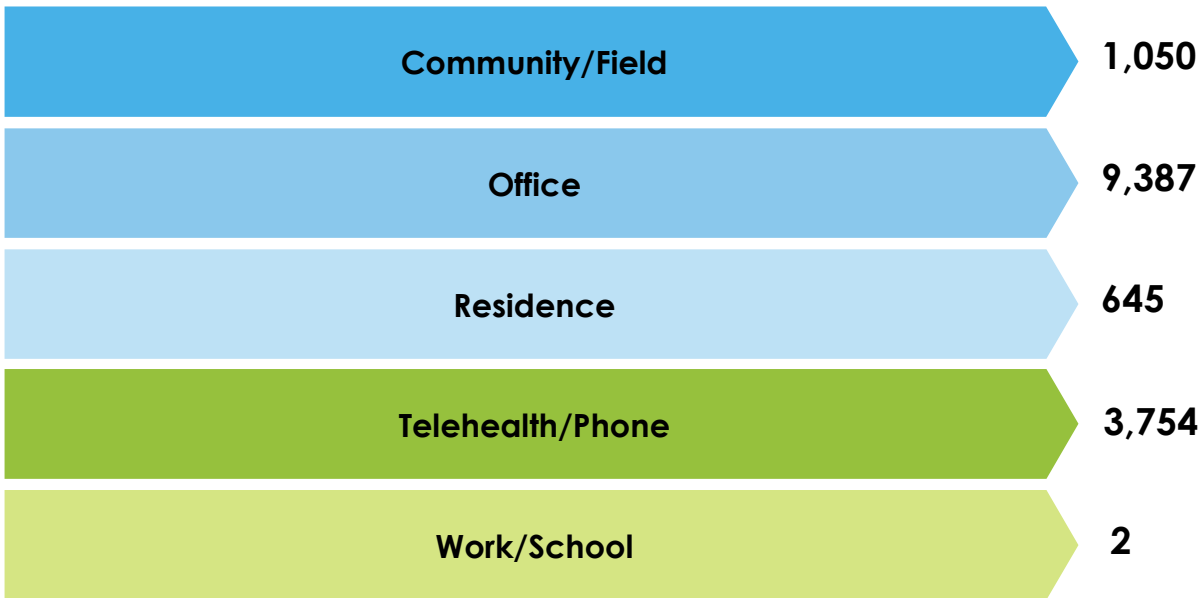
	#
Age Group	
18 – 25 years (TAY)	106
26 – 59 (Adult)	725
60+ (Older Adult)	118
Gender	
Female	435
Male	414
Non-Binary	15
Other	3
Transgender	13
Data Not Available/Declined	69
Race	
American Indian/Native Alaskan	11
Asian	27
Black/African American	215
Middle Eastern/North African	2
Multiracial	98
Native Hawaiian/Pacific Islander	5
Other Race	102
White/Caucasian	424
Data Not Available/Declined	65

	#
Ethnicity	
American Native	10
Asian Indian	3
Filipino	3
Hawaiian Native	1
Hispanic or Latino	121
Japanese	1
Mexican/Mexican American	34
Multiple Ethnicities	26
Not Hispanic or Latino	542
Other	28
Vietnamese	2
Data Not Available/Declined	178
Primary Language	
American Sign Language (ASL)	2
Arabic	2
Armenian	1
English	866
Farsi	1
Hmong	1
Other Non-English	7
Russian	10
Spanish	18
Vietnamese	1
Data Not Available/Declined	40

SERVICES

Services by Location

A total of 14,838 services were provided in various locations. The location with the highest frequency of services was the office (63.26%).



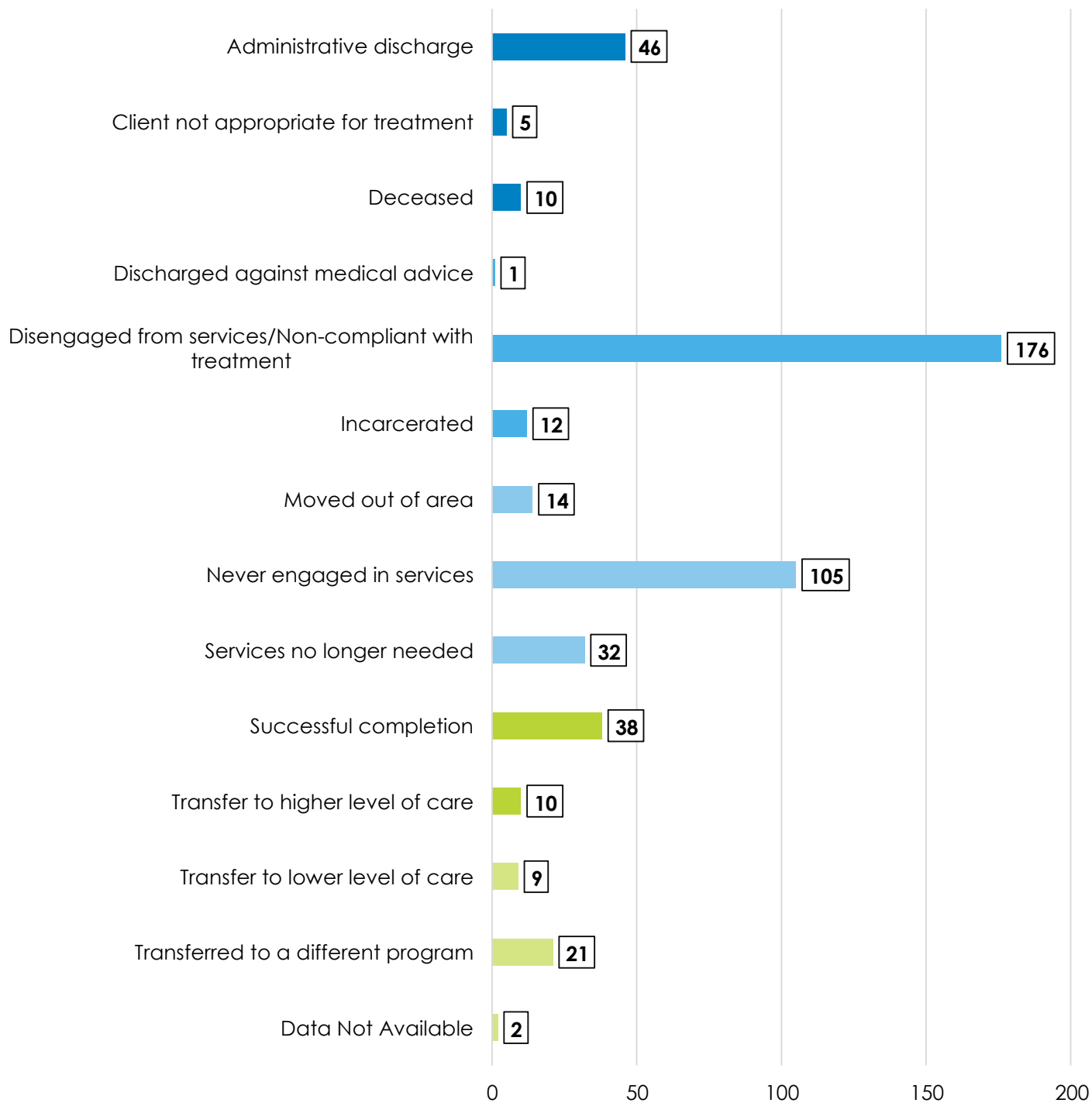
Services by Type

841 individuals received at least one service during the period. A total of 14,838 services were provided. The table below highlights the types of services provided throughout the year.

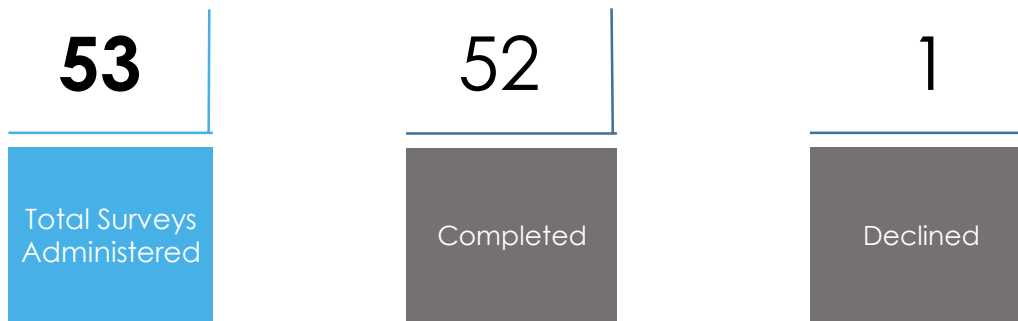
Service Type	# of Clients	# Services
Additional Client Supports	514	1,158
Assessment	669	1,642
Care Coordination	2	3
Crisis Services	25	47
Medication Support	469	2,724
Nurse Assessment	11	14
Peer service	1	3
Plan Development	281	483
Referral	611	5,237
Rehabilitation	427	3,136
Sacramento Flex Dollars	83	222
Supplemental	4	4
TBS	1	1
Therapy	29	164

DISCHARGES

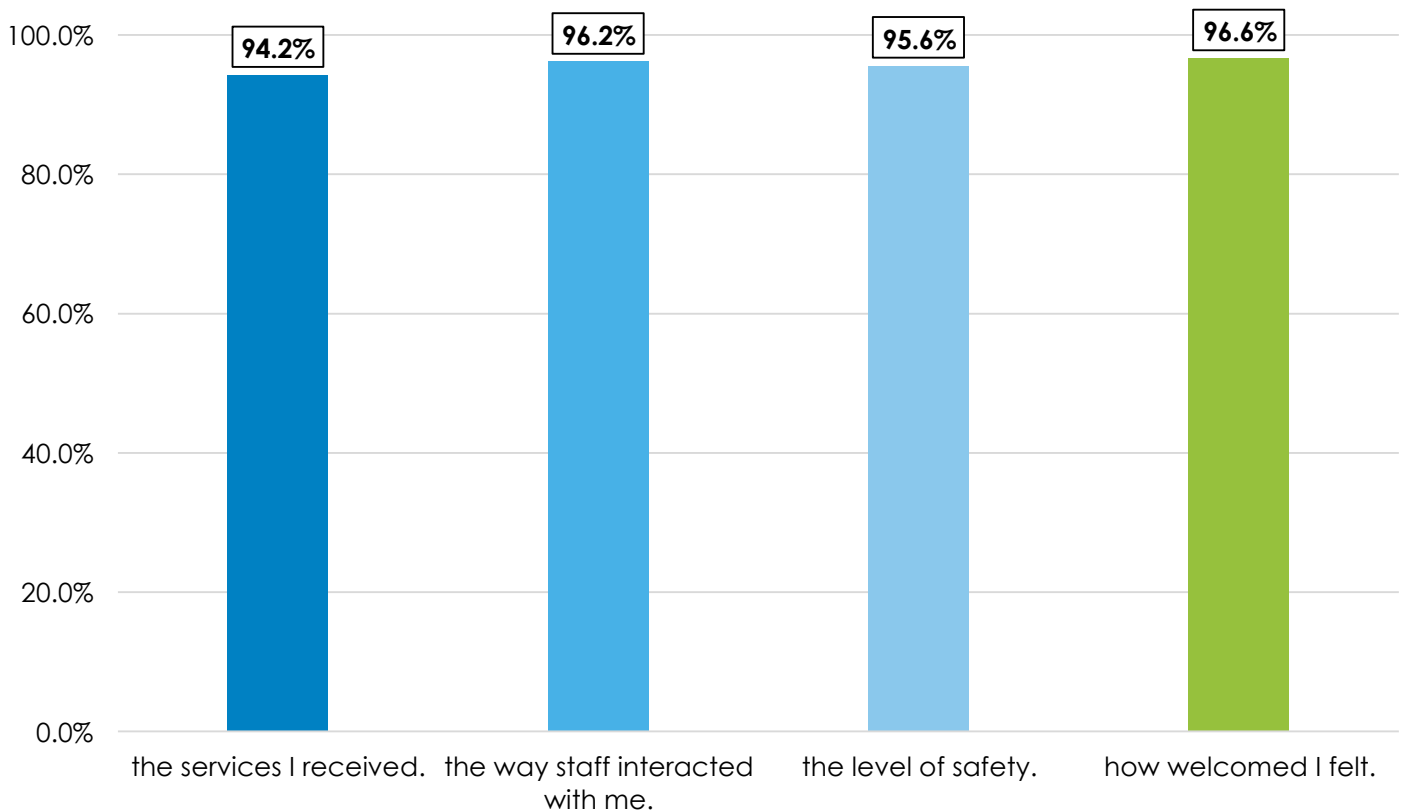
A total of 481 discharges occurred during the reporting period. 380 clients were discharged for neutral or unknown reasons. Of the remaining clients, **78.22%** (79 of 101) were discharged for successful reasons.



CLIENT SATISFACTION



I am satisfied with...



Overall Satisfaction Rate

95.7%

This report was developed and distributed by
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Outcomes & Evaluation Department



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