



Providence Center AACT ANNUAL REPORT

July 2020 – June 2021

WHAT WE DO

Providence Center promotes wellness and recovery, partnering with individuals 18 and older living with severe and persistent psychiatric disabilities. Clients are referred for individualized, locally-based outpatient treatment. Assertive Community Treatment (ACT) and Assisted Outpatient Treatment (AOT) assist clients in achieving and maintaining a higher level of independence and quality of life within their community. Services strengthen community integration, mental and physical well-being, vocational and educational opportunities, healthy relationships and a level of independence.



24/7 team availability, medication evaluation and outreach and specialized integrative care plan

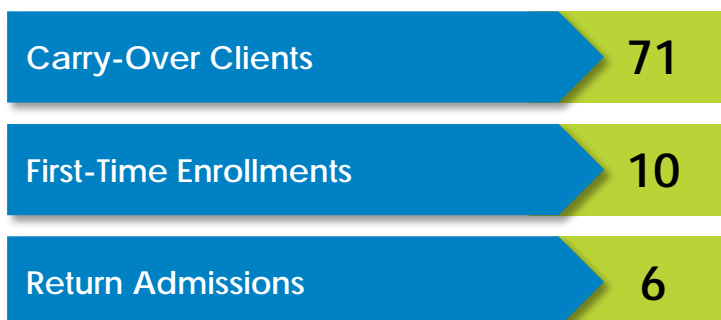
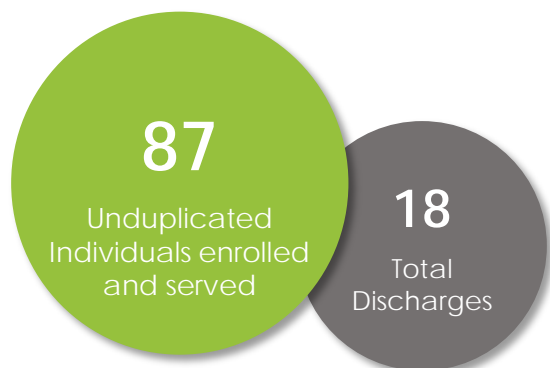


Outreach to unserved or underserved individuals, peer support and advocacy, assistance with housing and benefit advocacy

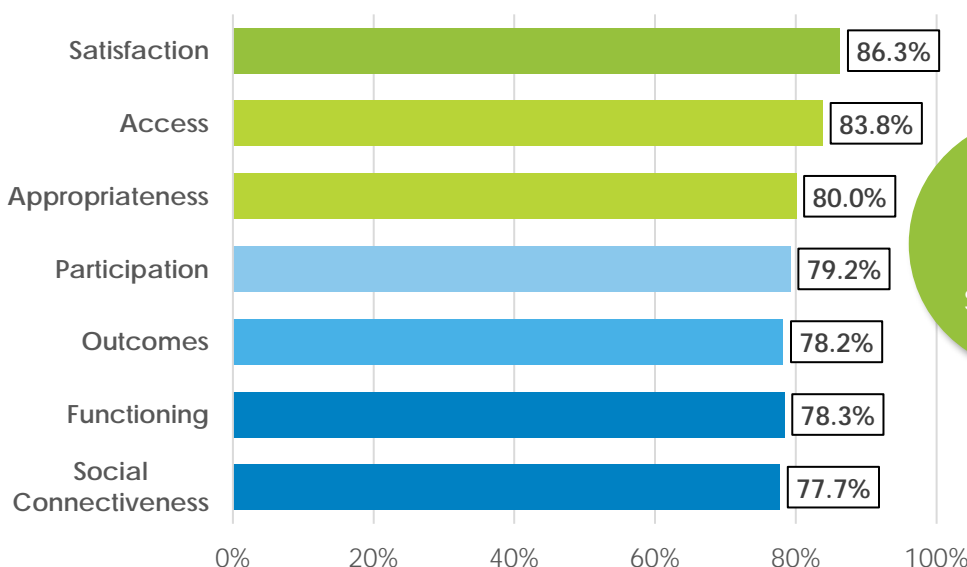


Additional is provided on behalf of those involved in the legal system and/or alternative courts **support**

CENSUS



CLIENT SATISFACTION



Surveys Administered*	47
Completed	42
Declined	5

*CSS data displayed is from state surveys administered only during June 21 – June 25, and as a result, the total surveys administered is not indicative of total clients served in the fiscal year.

DEMOGRAPHICS

All demographics below include individuals enrolled in Providence Center (N=87).

	#
Age Group	
18 – 25 years (TAY)	9
26 – 59 (Adult)	51
60+ (Older Adult)	27
Gender	
Male	53
Female	34
Race	
American Indian/Alaska Native	1
White/Caucasian	79
Other	7
City of Residence	
Foresthill	1
Grass Valley	67
Nevada City	13
North San Juan	1
Penn Valley	4
Sacramento	1

	#
Primary Language	
English	86
Spanish	1
Primary Diagnosis	
Anxiety Disorder	2
Bipolar and Related Disorders	10
Depressive Disorders	2
Schizophrenia Spectrum and Other Psychotic Disorders	69
Trauma and Stressor-Related Disorders	1
Data Not Available	3

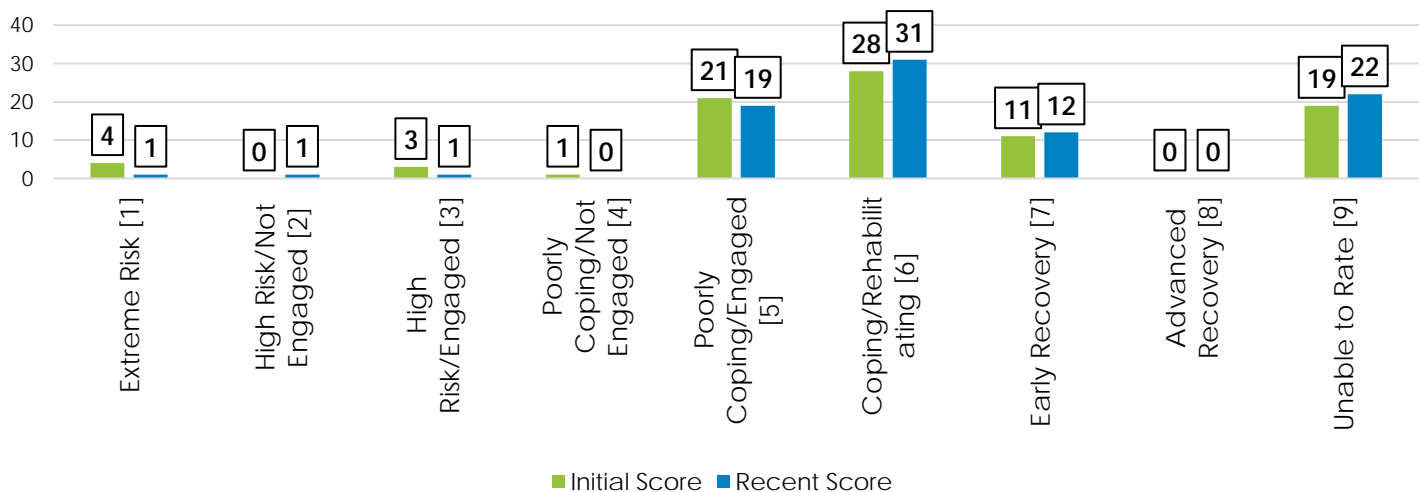
MILESTONES OF RECOVERY SCALE (MORS)

The Milestone of Recovery Scale (MORS) is both a clinical and administrative tool. It allows us to measure where individuals are in their journey of recovery and produce data that describes the journey of recovery over time.

The MORS has 8 possible categories of recovery, or milestones, in which a client may be assessed to be at. They include:

- Extreme Risk (1)
- High Risk/ Not Engaged (2)
- High Risk/ Engaged (3)
- Poorly Coping/ Not Engaged (4)
- Poorly Coping/ Engaged (5)
- Coping/ Rehabilitation (6)
- Early Recovery (7)
- Advanced Recovery (8)

Client Group	#	%
Clients with higher MORS in July 2020 than in June 2021	9	10.3%
Clients with same MORS in July 2020 and June 2021	32	36.8%
Clients with lower MORS in July 2020 than in June 2021	15	17.2%
Clients with no MORS in either July 2020 or June 2021*	31	35.6%
Clients who were unable to rate (score of 9)	0	0%



*This category includes clients who were missing scores due to being enrolled after July 2020 or discharged before June 2021.

DOMAIN OUTCOMES

Prior 12 month data is extracted from the Partnership Assessment Form (PAF). First 12-month data is extracted from the Key Event Tracking (KET) form.

PSYCHIATRIC HOSPITAL DAYS

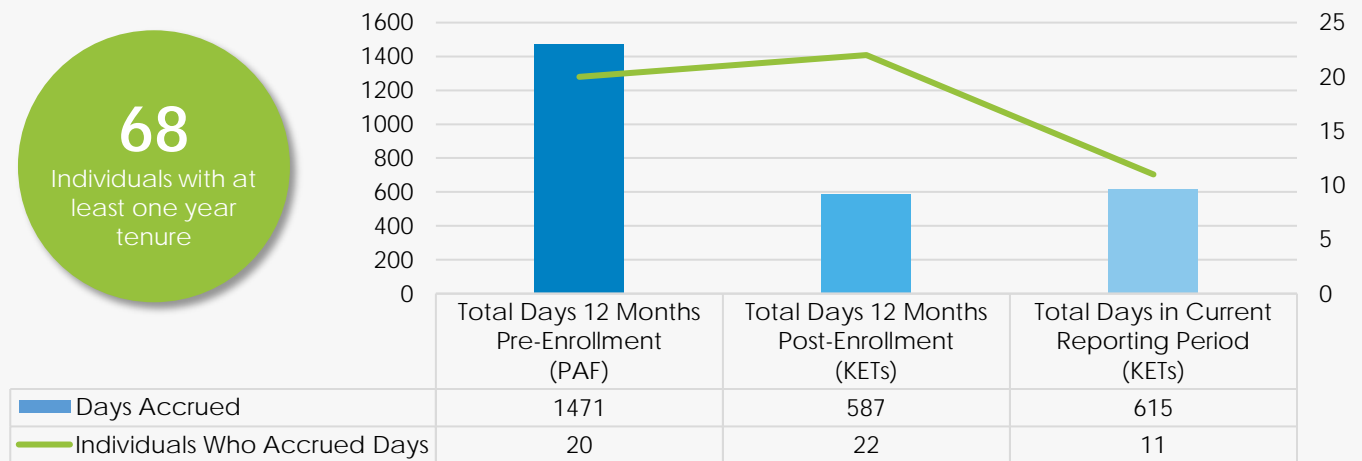
All Clients Served in the 20/21 Fiscal Year

	#
Total Days Accrued	680
Total Indv. Who Accrued Zero Psychiatric Hospital Days	72
Total Indv. Who Accrued Psychiatric Hospital Days	13

Pre/Post Comparisons

Individuals with at Least One Year Tenure

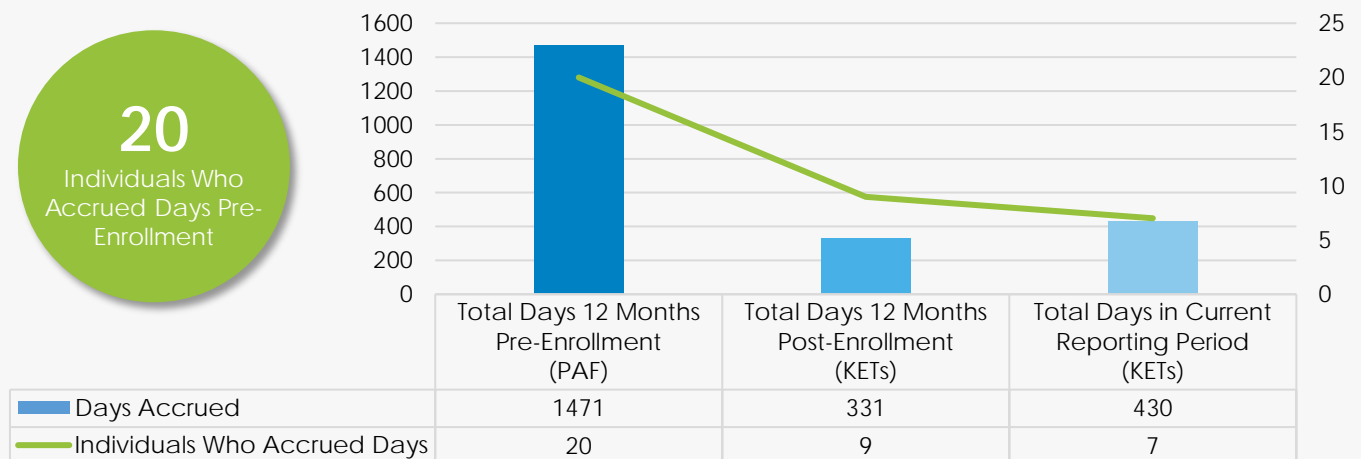
68
Individuals with at least one year tenure



60.1% ↓ DECREASE IN PSYCHIATRIC HOSPITAL DAYS (Between Pre-Enrollment and Post-Enrollment)

Only Individuals Who Accrued Psychiatric Hospital Days 12 Months Pre-Enrollment

20
Individuals Who Accrued Days Pre-Enrollment



77.5% ↓ DECREASE IN PSYCHIATRIC HOSPITAL DAYS (Between Pre-Enrollment and Post-Enrollment)

Please note that two individuals were excluded from the above analyses due to lack of engagement in services.

JAIL DAYS

All Clients Served in the 20/21 Fiscal Year

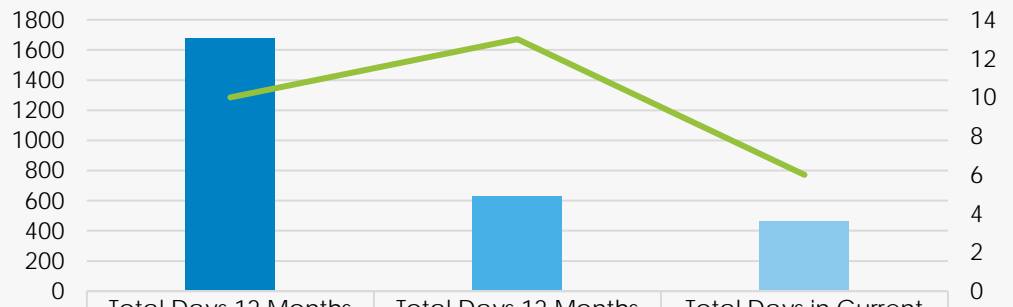
	#
Total Days Accrued	463
Total Indv. Who Accrued Zero Jail Days	79
Total Indv. Who Accrued Jail Days	6

Pre/Post Comparisons

Individuals with at Least One Year Tenure

68

Individuals with at least one year tenure



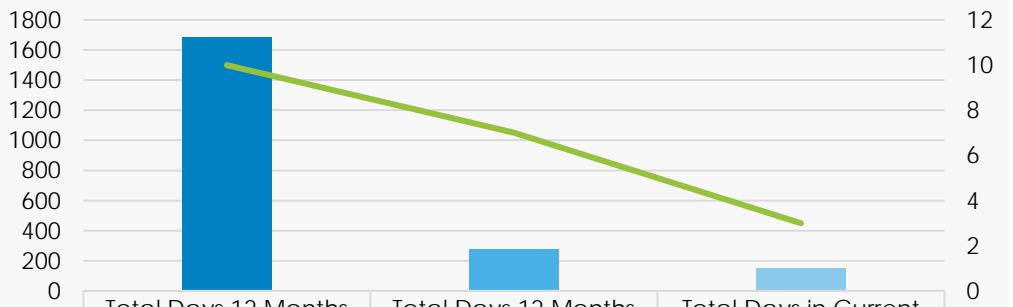
	Total Days 12 Months Pre-Enrollment (PAF)	Total Days 12 Months Post-Enrollment (KETs)	Total Days in Current Reporting Period (KETs)
Days Accrued	1680	626	463
Individuals Who Accrued Days	10	13	6

62.7% ↓ **DECREASE IN JAIL DAYS** (Between Pre-Enrollment and Post-Enrollment)

Only Individuals Who Accrued Jail Days 12 Months Pre-Enrollment

10

Individuals Who Accrued Days Pre-Enrollment



	Total Days 12 Months Pre-Enrollment (PAF)	Total Days 12 Months Post-Enrollment (KETs)	Total Days in Current Reporting Period (KETs)
Days Accrued	1680	276	151
Individuals Who Accrued Days	10	7	3

83.6% ↓ **DECREASE IN JAIL DAYS** (Between Pre-Enrollment and Post-Enrollment)

Please note that two individuals were excluded from the above analyses due to lack of engagement in services.

HOMELESS DAYS

All Clients Served in the 20/21 Fiscal Year

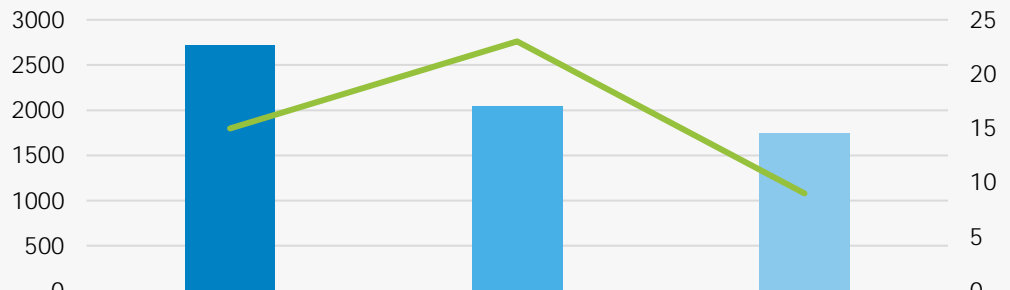
	#
Total Days Accrued	1950
Total Indv. Who Accrued Zero Homeless Days	74
Total Indv. Who Accrued Homeless Days	11

Pre/Post Comparisons

Individuals with at Least One Year Tenure

68

Individuals with at least one year tenure



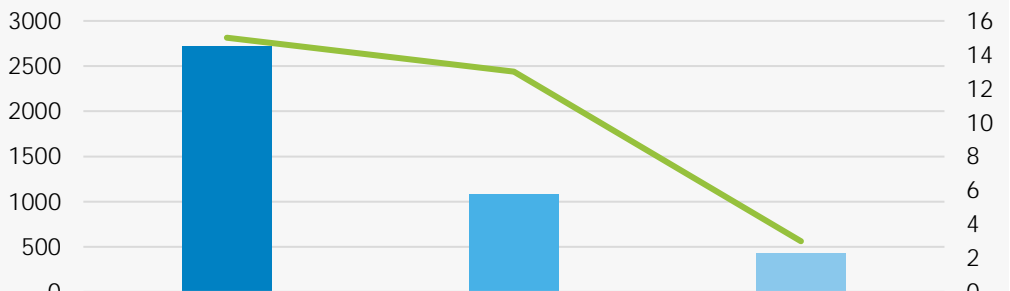
	Total Days 12 Months Pre-Enrollment (PAF)	Total Days 12 Months Post-Enrollment (KETs)	Total Days in Current Reporting Period (KETs)
Days Accrued	2715	2043	1748
Individuals Who Accrued Days	15	23	9

24.8%
↓
DECREASE IN HOMELESS DAYS *(Between Pre-Enrollment and Post-Enrollment)*

Only Individuals Who Accrued Homeless Days 12 Months Pre-Enrollment

15

Individuals Who Accrued Days Pre-Enrollment



	Total Days 12 Months Pre-Enrollment (PAF)	Total Days 12 Months Post-Enrollment (KETs)	Total Days in Current Reporting Period (KETs)
Days Accrued	2715	1085	421
Individuals Who Accrued Days	15	13	3

60.0%
↓
DECREASE IN HOMELESS DAYS *(Between Pre-Enrollment and Post-Enrollment)*

Please note that two individuals were excluded from the above analyses due to lack of engagement in services.

EMERGENCY INTERVENTIONS (EI)

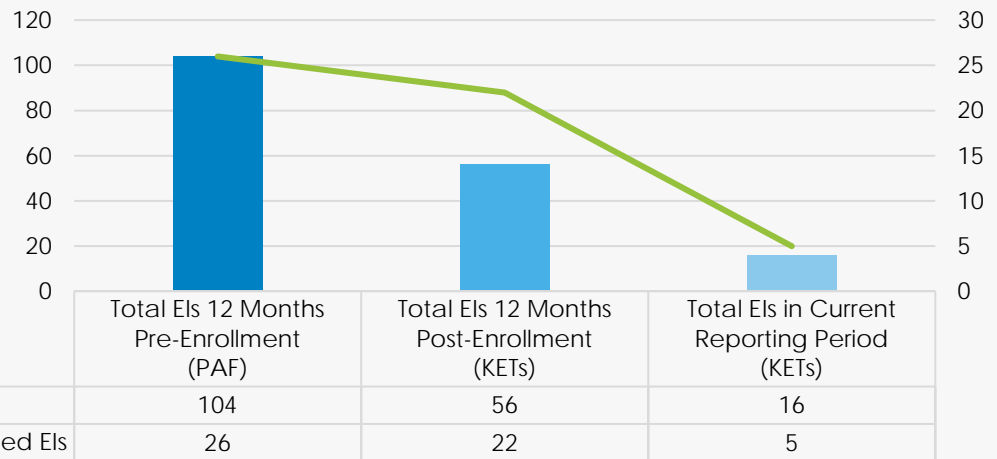
All Clients Served in the 20/21 Fiscal Year

	#
Total EIs Accrued	38
Total Indv. Who Accrued Zero Emergency Interventions	72
Total Indv. Who Accrued Emergency Interventions	13

Pre/Post Comparisons

Individuals with at Least One Year Tenure

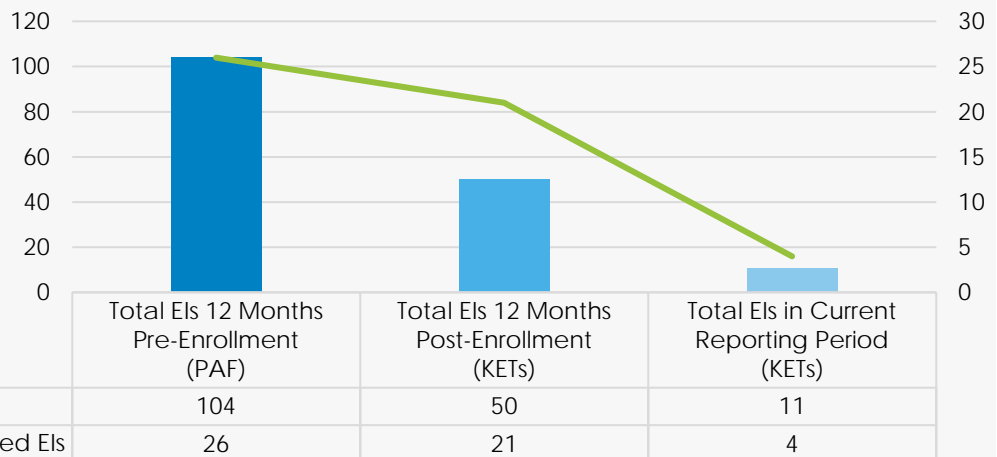
68
 Individuals with at least one year tenure



46.2% ↓ DECREASE IN EMERGENCY INTERVENTIONS *(Between Pre-Enrollment and Post-Enrollment)*

Only Individuals Who Accrued Emergency Interventions 12 Months Pre-Enrollment

26
 Individuals Who Accrued EIs Pre-Enrollment

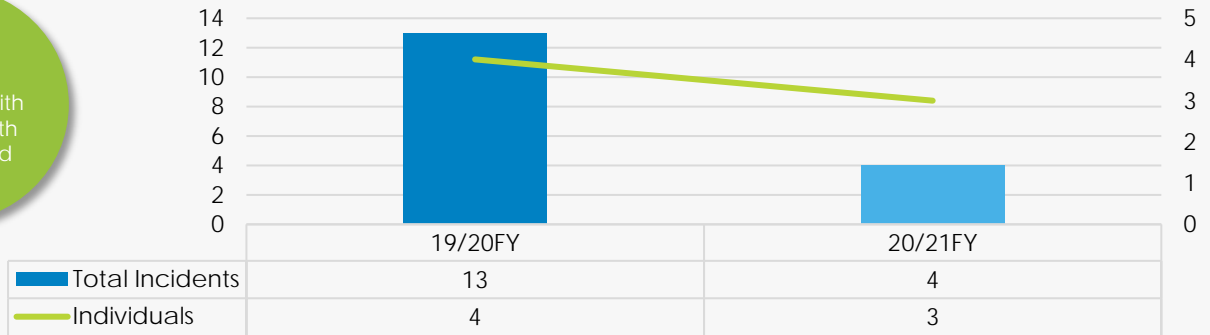


51.9% ↓ DECREASE IN EMERGENCY INTERVENTIONS *(Between Pre-Enrollment and Post-Enrollment)*

Please note that two individuals were excluded from the above analyses due to lack of engagement in services.

ARRESTS

0
Individuals with arrests in both 19/20 FY and 20/21 FY



69.2% ↓ **DECREASE IN ARRESTS** (Between Pre-Enrollment and Post-Enrollment)

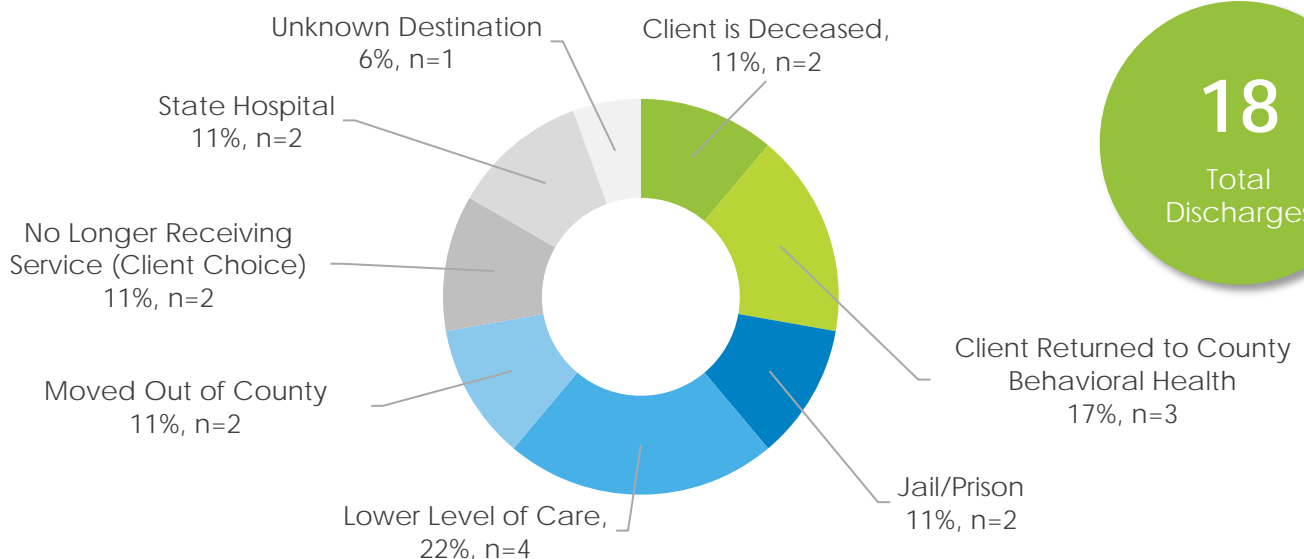
EMPLOYMENT

Employment outcomes below are based on data collected from 85 individuals served in the 20/21 FY, which excludes 2 clients who did not engage in services. The analysis compares employment status prior to enrollment with employment status at the end of the 2020/2021 fiscal reporting period or at the time of the client's discharge from the program.

12.7%
Decrease in Unemployment

Employment Type	PAF	20/21 FY
Competitive Employment	1	6
Non-paid (Volunteer) Work Experience	3	3
Paid In-House Work (Sheltered Workshop / Work Experience / Agency-Owned Business)	1	3
Supported Employment	0	2
Unemployed	79	69
Other Gainful Employment	1	1
Data Not Available	0	1
Total	85	85

DISCHARGE SETTINGS



This report was developed and distributed by
Turning Point Community Program's
Outcomes & Evaluation Department



A: 10850 Gold Center Drive, Suite 325, Rancho Cordova, CA 95670 P: (916) 364-8395 www.TPCP.org



/TurningPointCP



@TurningPointCP