

# Insight Respite Center

# **ANNUAL REPORT**

July 2020 - June 2021

#### WHAT WE DO

**INSIGHT RESPITE CENTER** is a peer-centered program where guests are treated as equals on their road to recovery. Developing a stigma-free environment is essential to our process. The fostering of self-esteem and self-respect is crucial to the health and well-being of each individual. Insight Respite Center recognizes and supports diversity within our program. Our goal is to strengthen the community as a whole.

The mission of Insight Respite Center is to create a stigma-free, supportive and healing environment for individuals with mental health challenges, who are going through difficult times, in order to prevent crisis intervention or hospitalization. Guests can come to rest body, mind and emotions, and when ready, have the opportunity to build peer support. We maintain a supportive environment so that guests can focus on their personal strengths and strive to gain emotional stability, balance and resilience within their lives. Guests will have the opportunity to work with others toward their recovery and connect to the greater community. Insight Respite is staffed mainly by peer supporters and others with lived experience.

#### **SERVICES PROVIDED**

WE PROVIDE CLIENT-CENTERED SERVICES IN A WELCOMING, HOME-LIKE ENVIRONMENT. THESE INCLUDE:



24/7 peer support



Wellness activities, laundry services



Wellness Recovery Action Plan (WRAP) development



**Linkage to resources,** strengths assessments

#### **CENSUS & REFERRALS**



## **DEMOGRAPHICS**

	#
Age Group	
18 - 25 years (TAY)	7
26 - 59 (Adult)	41
60+ (Older Adult)	16

	#
Primary Language	
English	63
Spanish	1

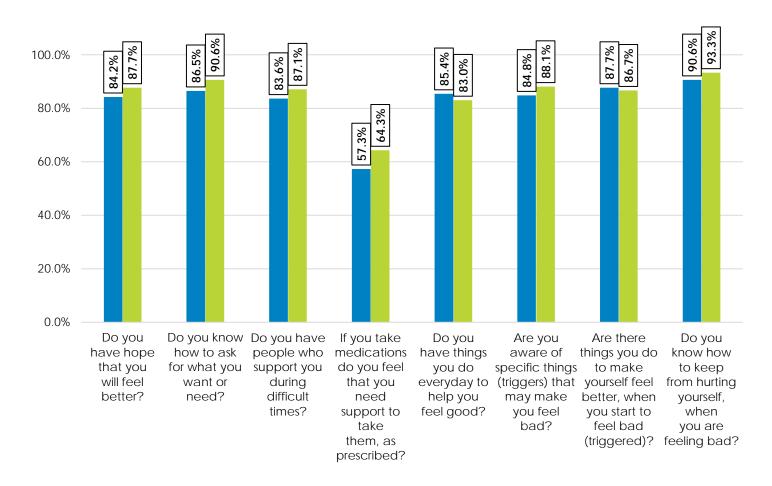
	#
Sex	
Female	30
Male	34

	#
Race	
African American/Black	1
Asian/Pacific Islander	4
American Indian/Native Alaskan	1
Caucasian/White*	58

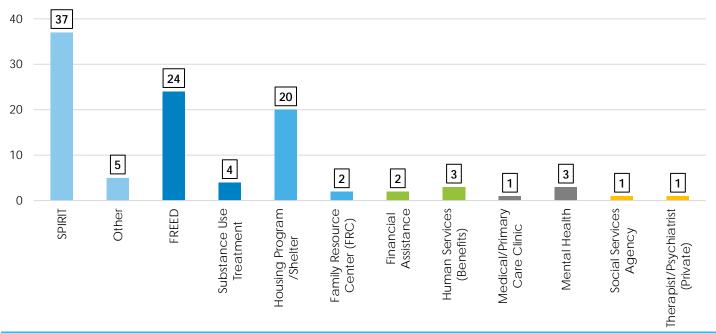
<sup>\*2</sup> of those identified as Caucasian/White were of Hispanic ethnicity.

#### PRE/POST OUTCOME SURVEY

As part of the guest's intake and discharge process, they are asked to fill out a Pre/Post Outcome Survey. Eight items are measured as a pre/post comparison between intake and discharge. Participants answer the following items using a 3-point Likert scale (Rarely, Some of the Time, Most of the Time).



# **Linkage Referrals**



## **DISCHARGE INFORMATION**

93
Total
Discharges

26
Unplanned
Discharges

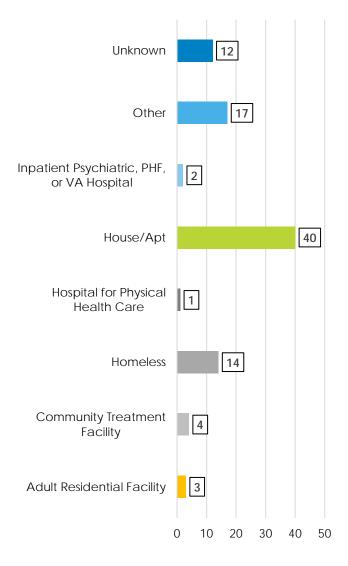
# **Employment Status at Discharge**

	#
Full-Time Employment	1
Part-Time Employment	7
Unemployed	82
Data Not Available	3

## Discharge Reason

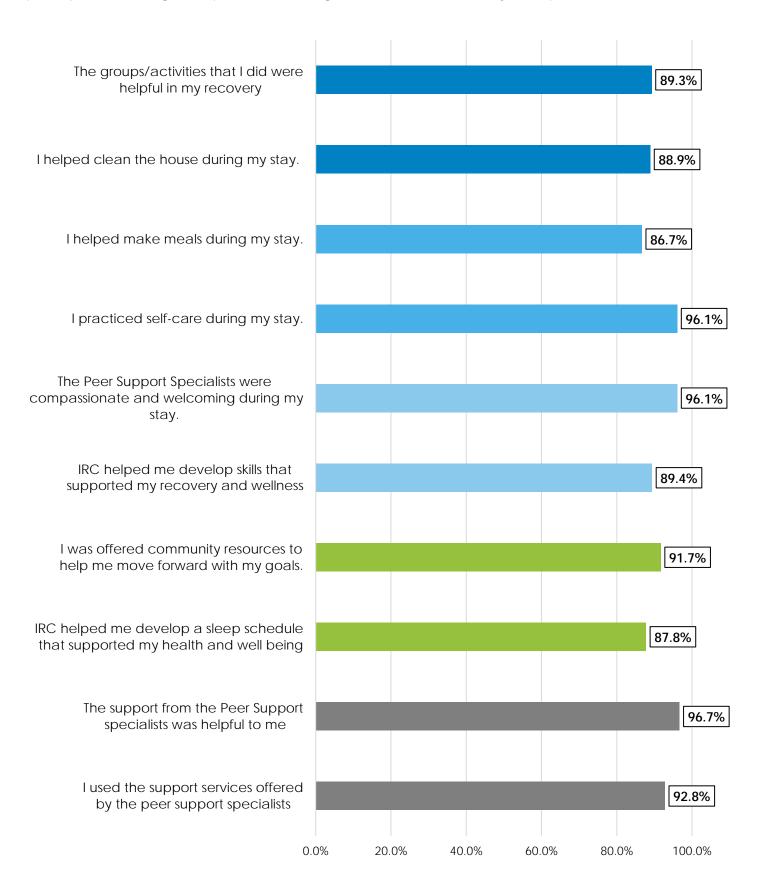
	#
Administrative Discharge	17
Higher Level of Care	4
Client Left Program	2
Client Met Goals	68
Other	1
Referred to Another Program	1

## Living Situation at Discharge



## **CLIENT SATISFACTION**

Of the 93 discharges that occurred within the reporting period, 60 (64.5%) completed a satisfaction survey. The remaining 33 (35.5%) guests did not complete a survey due either to declining to participate or having an unplanned discharge. Results for the 60 surveys completed are as follows:



This report was developed and distributed by Turning Point Community Program's Outcomes & Evaluation Department



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