



Garden Gate Respite (GGR) ANNUAL REPORT

July 2020 – June 2021

WHAT WE DO

GARDEN GATE RESPITE (GGR) provides short-term crisis housing for individuals with known or suspected mental illness, who are at risk for homelessness, incarceration, victimization or psychiatric hospitalization. The center is a home-like setting, and consists of two houses (11 bed total capacity) in a residential area. We are open 24/7, year-round and there is no cost for services.

Together with Stanislaus County Behavioral Health and Recovery Services (BHRS), its contractors, and other community organizations, we work to empower guests in moving toward recovery through case management and support services focused on addressing basic needs, developing resources and resiliency.



Peer support, nightly activity groups (Dual Recovery Anonymous, arts & crafts, poetry night, bingo night)

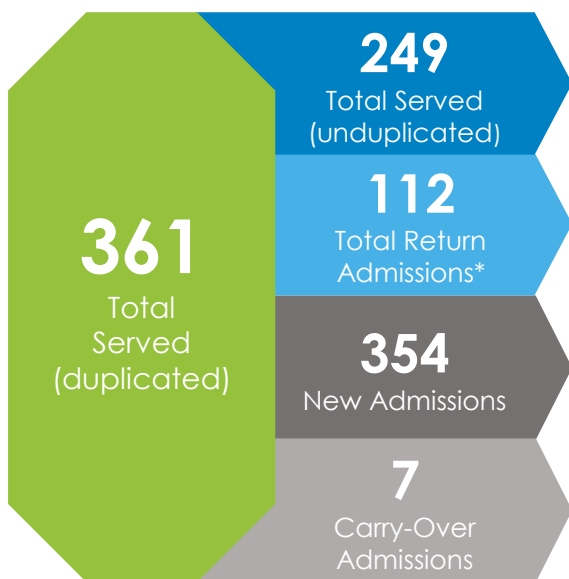


Connection with Outreach and Engagement through BHRS and its contractors



On-site Personal Service Coordinators (PSC) provide access to community resources after assessing individuals' needs

CENSUS & SERVICE UTILIZATION

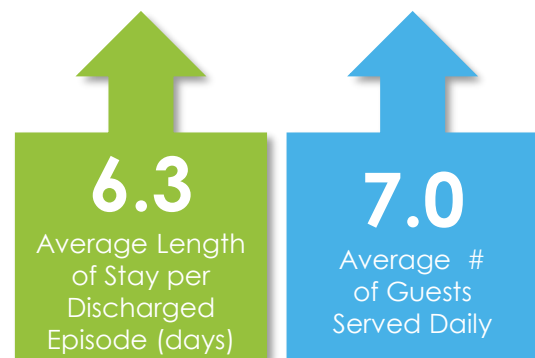


*The 112 return admissions were accrued by 76 individuals.

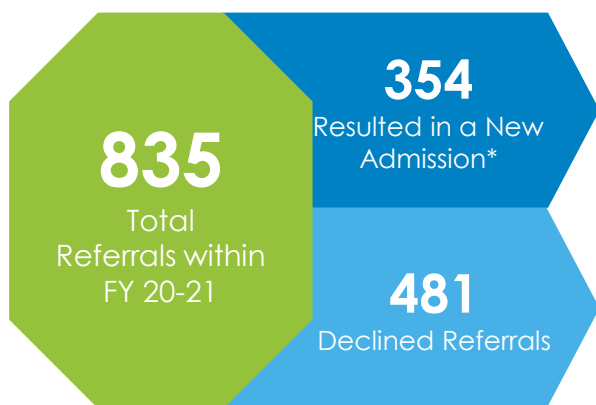
	Average Length of Stay	Average Daily Population
Jul 2020	7.6	7.2
Aug 2020	10.0	4.3
Sep 2020	6.1	7.4
Oct 2020	6.0	6.5
Nov 2020	5.6	7.2
Dec 2020	6.4	7.4
Jan 2021	7.8	7.7
Feb 2021	4.6	8.5
Mar 2021	7.0	7.9
Apr 2021	6.4	8.2
May 2021	4.6	4.8
Jun 2021	4.8	6.9

GOAL:
A minimum of 150 clients will receive respite services and support services.

ACTUAL:
249 Unduplicated Individuals Served



REFERRALS



*13 (3.7%) of these were non-residing guests. Non-residing guests are those who were admitted to the program but did not stay overnight.

Referral Source of Non-Residing Guests (duplicated)

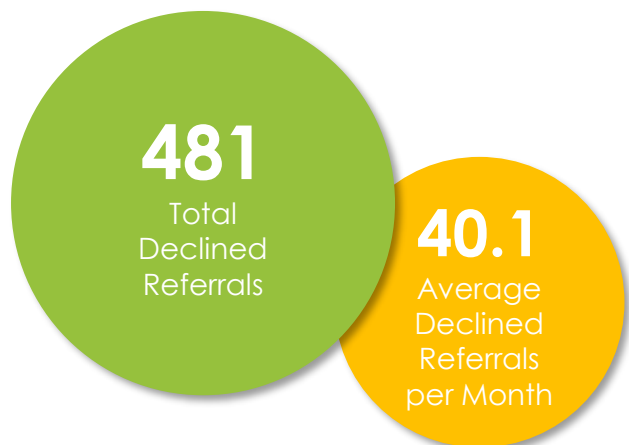
Referral Source	#
FastTRAC	1
Integrated Forensic Team (IFT)	1
Modesto Police Department (MPD)	7
Modesto Recovery Services (MRS)	1
Other	1
Outreach/Engagement	1
Stanislaus County Sheriff/Jail	1
Total Non-Residing Guests	13

Referral Sources of Residing Guests (duplicated)

Referral Source	#
AB109	19
Co-Occurring D/O Project- FSP*	9
Empowerment Center	1
High Risk Health & Senior Access (HRH & SA)	21
Integrated Forensic Team (IFT)	28
Josie's Place Service Team (JPST)	9
Josie's TRAC	4
Modesto Police Department (MPD)	47
Modesto Recovery Services (MRS)	50
MRS TRAC	7
Other	48
Outreach/Engagement	19
Partnership TRAC	6
PATH	24
Stanislaus County Sheriff/Jail	1
TMRS	3
Transition TRAC	1
TRS TRAC	1
Turlock Regional Services (TRS)	10
Turning Point Integrated Services Agency	30
Wellness TRAC	1
Westside TRAC	2
Total Residing Guests	341

DECLINED REFERRALS

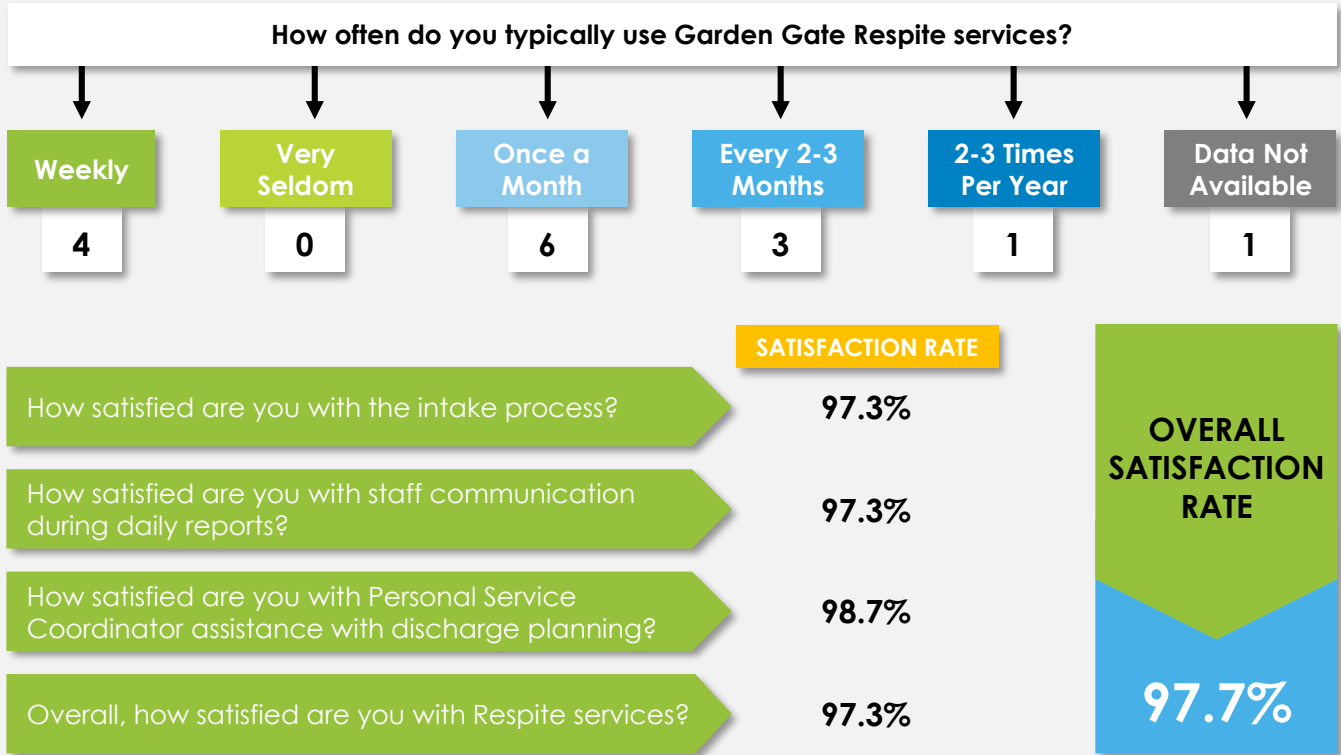
Declined Referral Reasons	#
Full House	383
Ineligible	29
Self-refer	56
Did not meet criteria	13



	# of Declined Referrals per Month
Jul 2020	60
Aug 2020	25
Sep 2020	21
Oct 2020	34
Nov 2020	24
Dec 2020	62
Jan 2021	47
Feb 2021	55
Mar 2021	39
Apr 2021	31
May 2021	43
Jun 2021	40

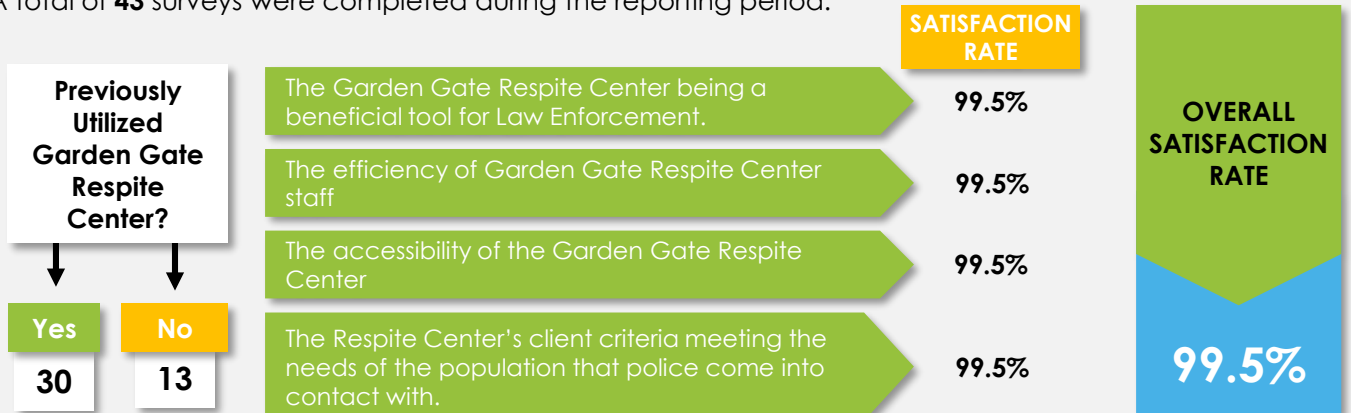
REFERRING PARTY SATISFACTION

A Referring Party Survey is distributed in order to collect opinions on the services provided at the Garden Gate Respite Center by referring organizations/parties.
A total of **15** referring party surveys were completed during the reporting period.



POLICE DEPARTMENT SATISFACTION

A Police Department Survey is distributed in order to collect the police department's opinions on the services provided at the Garden Gate Respite Center.
A total of **43** surveys were completed during the reporting period.



GOAL:

70% of officers will report that they are satisfied or very satisfied with the Garden Gate Respite Center service as reported at admission or on a follow-up satisfaction survey.

ACTUAL:
100.0%



DEMOGRAPHICS

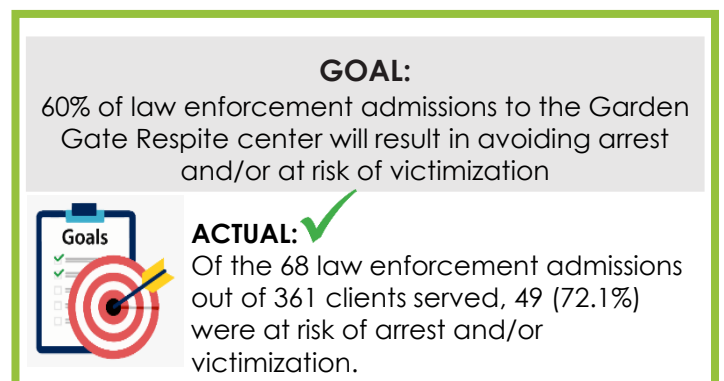
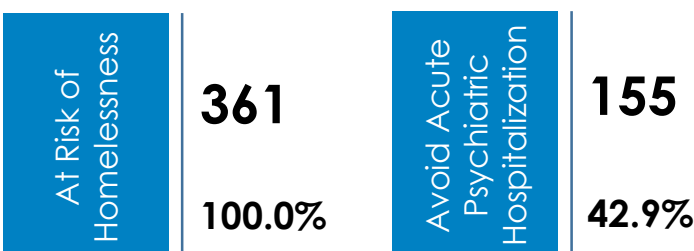
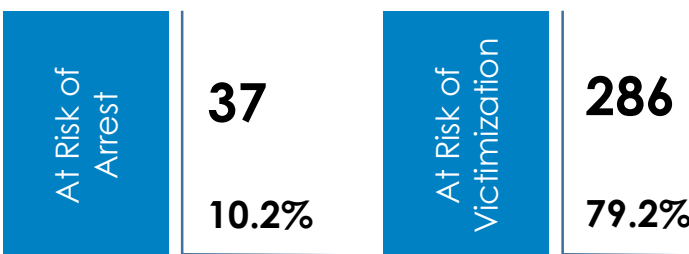
The demographic data presented in the table below is inclusive of the unduplicated individuals served in FY 20-21 (N=249).

	#
Age Group	
18 – 25 years (TAY)	35
26 – 59 (Adult)	182
60+ (Older Adult)	32
Gender	
Male	138
Female	101
Transgender male	2
Gender Non-Conforming (not exclusively male or female)	3
Declined to State	4
Client Doesn't Know	1
Sexual Orientation	
Bisexual	12
Declined to State	19
Gay/Lesbian/Homosexual	7
Heterosexual/Straight	208
Questioning	3
Primary Language	
English	242
Other (Romanian)	1
Spanish	6
Disabling Condition	
Yes	224
No	23
Declined to State	2

	#
City of Residence	
Homeless	244
Modesto	3
Riverbank	1
Turlock	1
Veteran Status	
Yes	18
No	228
Declined to State	2
Client Doesn't Know	1
Race	
American Indian/ Alaska Native	10
African American/ Black	22
Asian/Pacific Islander	9
Caucasian/ White	176
Multiple	24
Other	1
Client Doesn't Know	7
Ethnicity	
Hispanic/Latino	79
Non-Hispanic/Non-Latino	159
Declined to State	3
Client Doesn't Know	8

RISK

Of the 361 (duplicated) clients served...

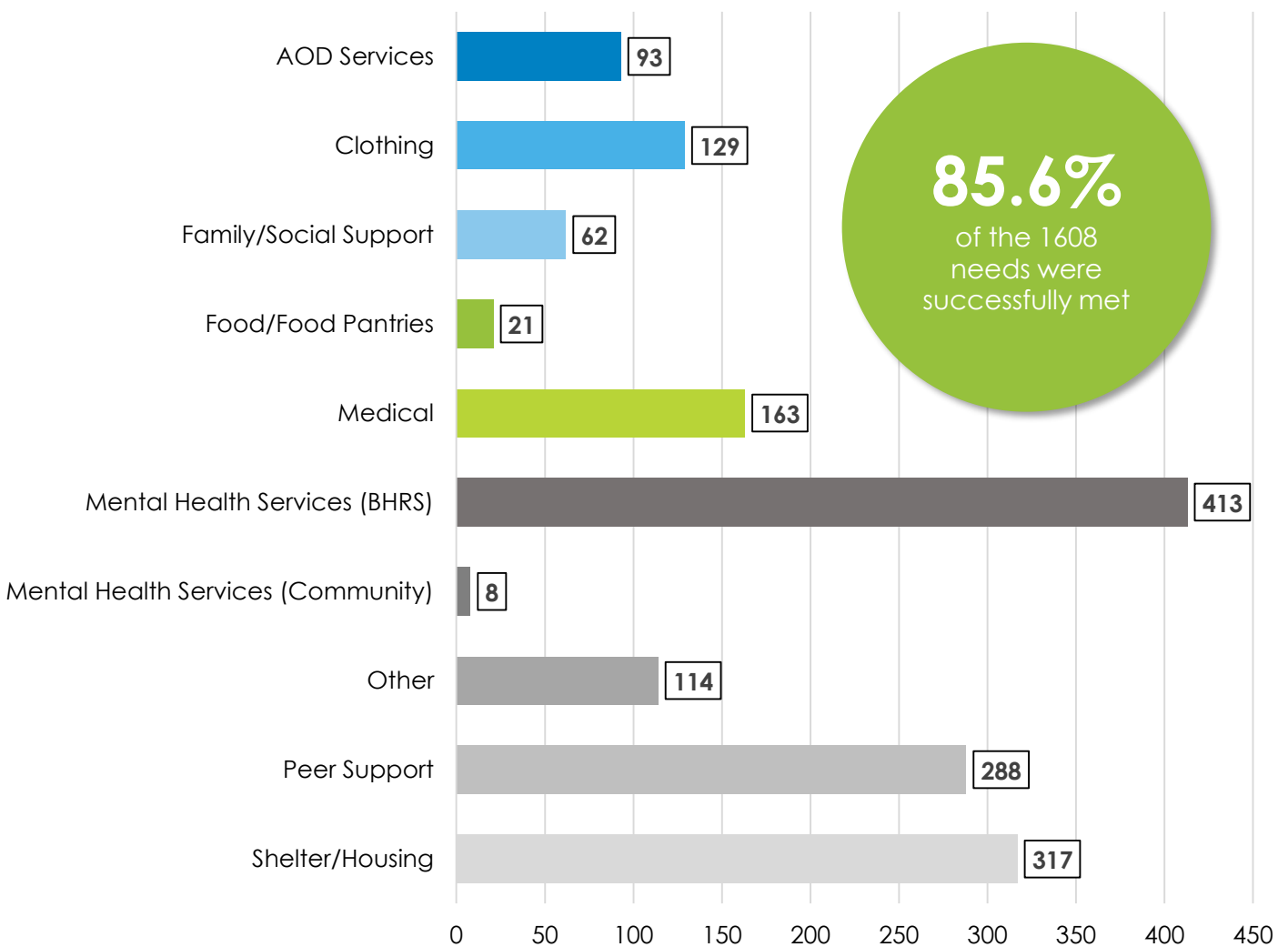


COMMUNITY LINKAGE BY CATEGORY

Within the GGR program, a Needs Assessment is completed for all Guests in order to identify any immediate needs and possible resources a Guest can be linked with to meet those needs.

There were 361 duplicated individuals served throughout the July 2020 to June 2021 time frame. The following chart represents all linkages provided for these individuals.

A total of 1,608 needs were identified across 10 categories.



GOAL:

90% of Garden Gate Respite Center clients will be referred to appropriate service providers prior to leaving the Garden Gate Respite Center

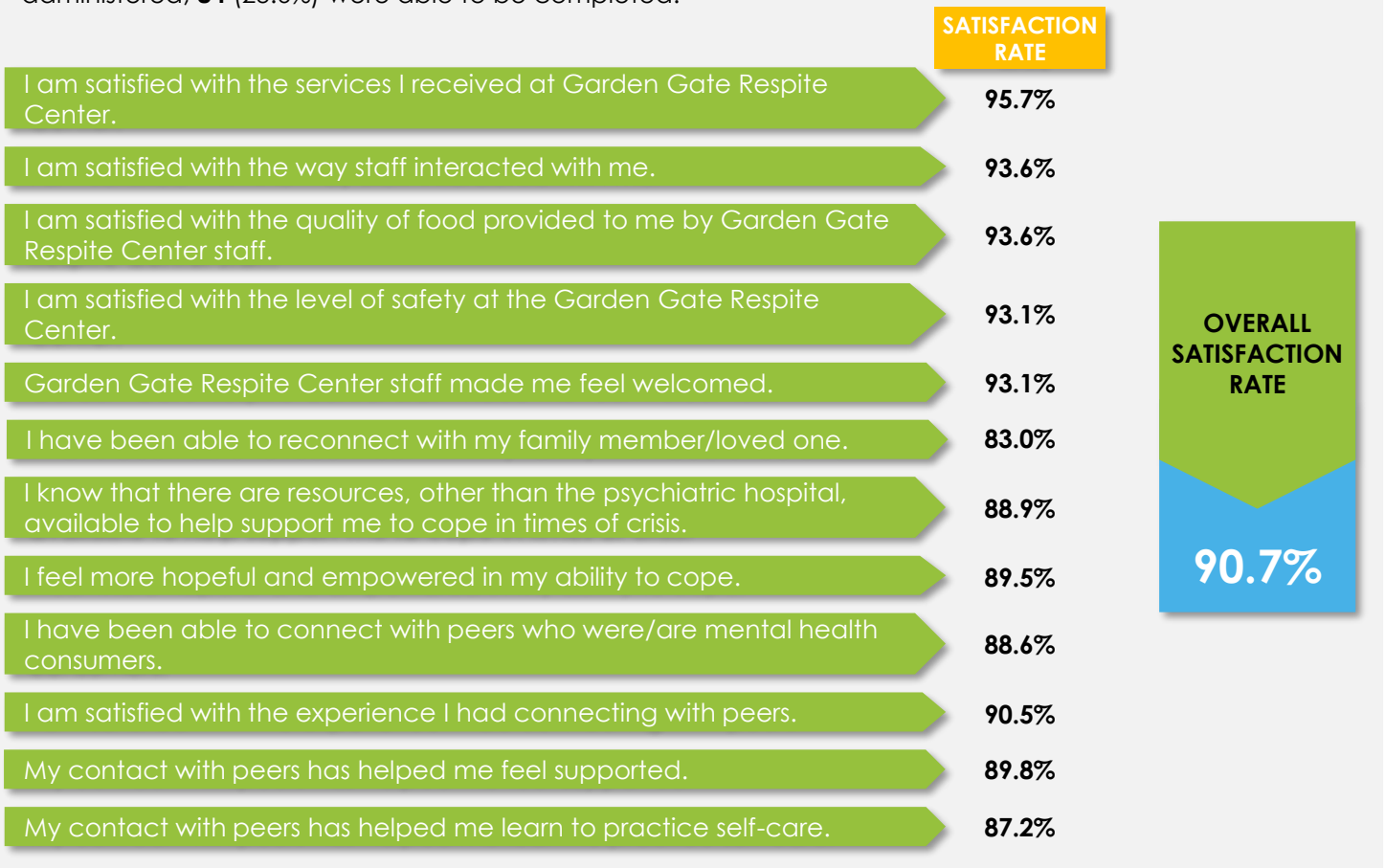


ACTUAL:

100.0% of the 361 served clients had at least 1 need identified prior to discharge. 341 (94.5%) of the 361 clients had at least 1 need met successfully. ✓

CLIENT SATISFACTION SURVEYS

Client surveys are distributed at discharge in order to obtain information on individual's experiences at GGR. Out of 361 clients served during FY 20-21, 356 were discharged within that timeframe. Of 356 surveys administered, **84** (23.6%) were able to be completed.



GOAL:

75% of the clients will report that they are satisfied or very satisfied with Garden Gate Respite Center services.

ACTUAL:
97.6%



“Thank you so much for being #1.”

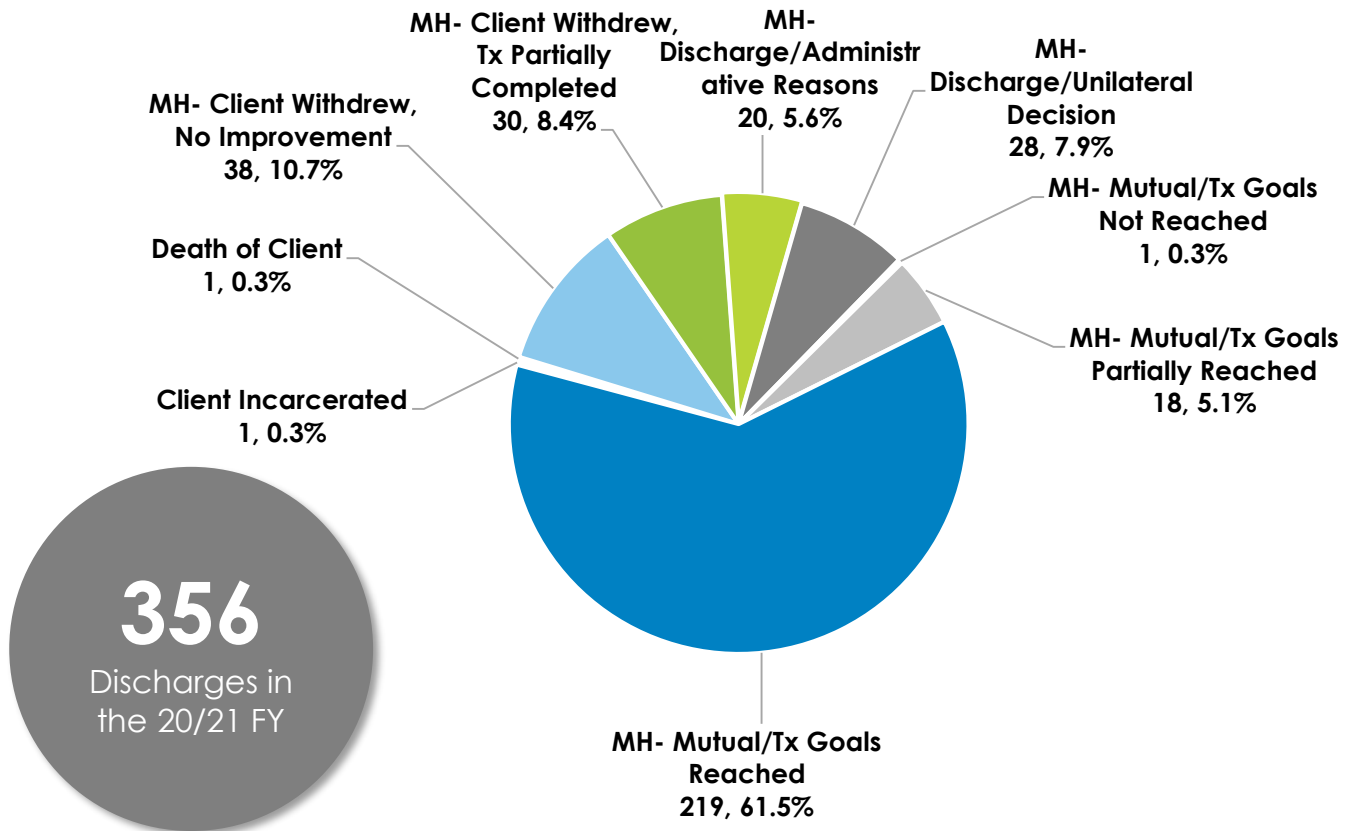
-GGR Client

“I don't have to be out [on] the streets and can work on my recovery and myself...”

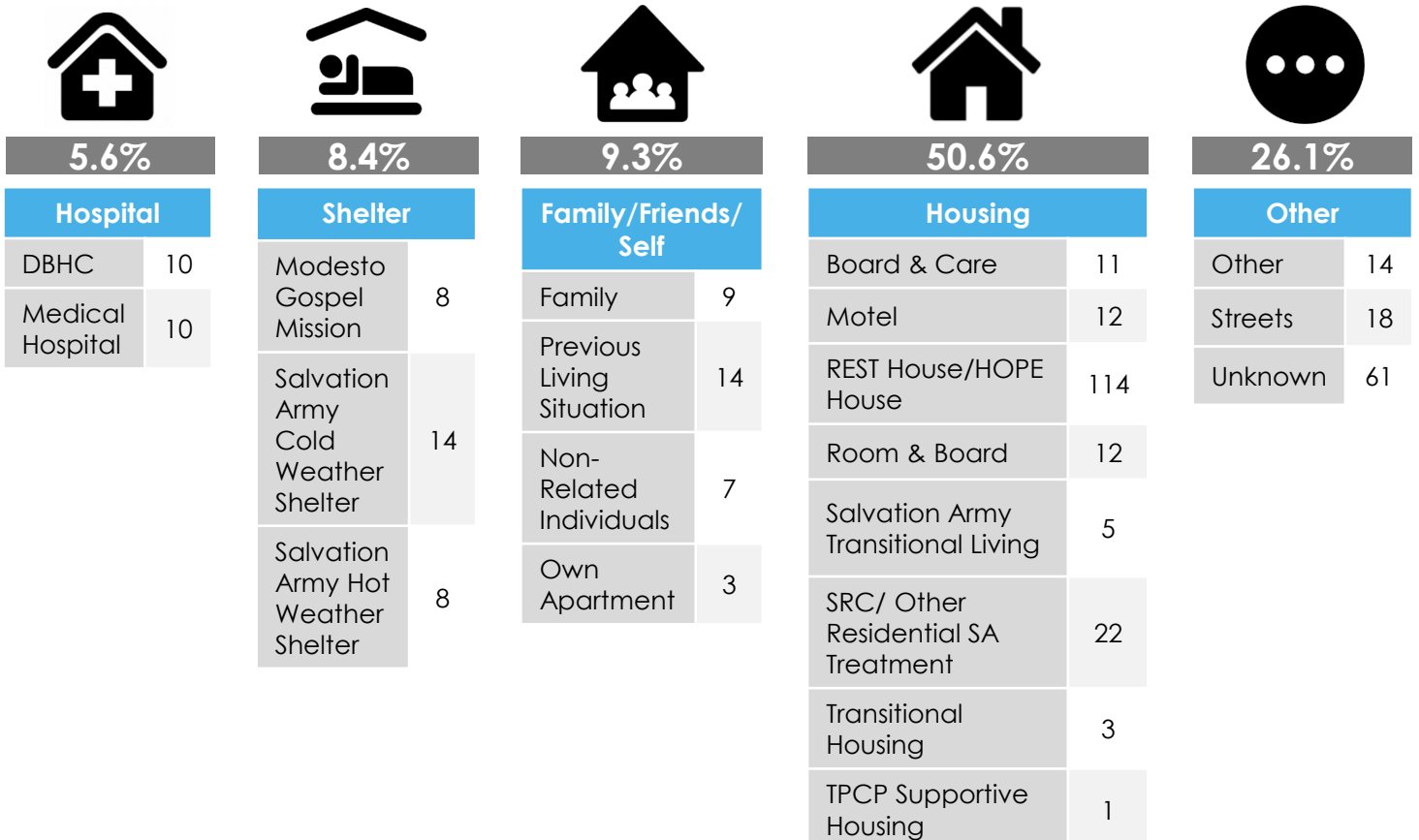
-GGR Client

DISCHARGES

Discharge Reason



Discharge Location



This report was developed and distributed by
Turning Point Community Program's
Outcomes & Evaluation Department



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